

National Installation & Service Management Plans



Appia Life V 1gr

Appia Life S 1gr

Appia Life Compact V 2gr

Appia Life Compact S 2gr

Appia Life V 2gr

Appia Life S 2gr

Appia Life V 3gr

Appia Life XT 2gr

Aurelia Wave T3 2gr

Aurelia Wave Digit 2gr

Aurelia Wave V 2gr

Aurelia Wave S 2gr

Aurelia Wave T3 3gr

Aurelia Wave Digit 3gr

Aurelia Wave V 3gr

Aurelia Wave S 3gr

Aurelia II Digit 4gr

Mythos & Mythos II Grinder

All Other Grinders

Oscar II

Musica (Pour Over) Musica

(Direct)

VA388 Black Eagle 2gr

VA388 Black Eagle 3gr

Eagle One 2gr

Eagle One 3gr

VA358 White Eagle Digit 2gr

VA358 White Eagle Digit 3gr

VA Adonis 2gr

VA Adonis 3gr

VA Athena Leva 2gr

VA Athena Leva 3gr

VA Theresa

Gold

- Single Point of Contact for all Service Needs •
- Receive and Inspect Machine for Damage •
 - Bench Test Machine •
- Installation Coordination of Facilities •
 - Water Quality/Clarity Test •
 - Professional Installation* •
- Equipment Maintenance Training •
- 24 Hour Business Day Response •
- Automatic Warranty Claim Processing
- Free Installation of Water Softening System •
- Guaranteed No Freight Damage •
- Lifetime Warranty on Copper Boilers •

- **1 Year Labor Warranty**** •
- **1 Courtesy/Nuisance Call** •

Panini Grills, Grinders, Oscar, Musica PO & Venus Family - Installation and setup services are not included; Parts & Labor Warranty Offsite

* Beyond Point Charges: If Nuova Distribution USA does not have a service technician within 3 hours driving time of the install location, extra travel charges will apply.

* Overtime charges: Installation must occur during regular business hours (Monday through Friday, 8AM to 5PM). Additional charges will apply for installations outside of regular business hours.

** All service plans include the Standard Dealer Warranty - 2 year parts warranty on espresso equipment and 1 year parts warranty on other equipment.