

## PUQpress Warranty Policy

**We offer a 2 YEAR FACTORY WARRANTY on every PUQpress.**

The active part of the product is the drive unit. It does all the heavy labour for you and can eventually wear out. If it does, it is very easy to replace. To know if the drive unit is covered by our warranty it needs to have executed less than:

- 75.000 tamps for the mini. The Mini is designed for small cafes or home baristas.
- 200.000 tamps for Q1, M1 & M4. The Q1 is designed for professional use.
- Unlimited tamps for Q2, M2, M3 & M5.

### How to Claim Your Warranty

- Contact your local dealer. The one where you purchased your product.
- Tell them the TAG number & problem. You find it at the bottom of your product.
- Happy Tamping! And in case you need our assistance, please don't hesitate to contact us directly by filling in [this form](#). Please tell us where you are based and what your TAG number is.

