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Mahlkönig Sync

Desktop Application

// User Guide

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Pre-Requisites!

To be able to sync a Grind-by-Sync (GbS) grinder to a La Marzocco machine, you need a commercial La Marzocco coffee machine.

•

Users not having a GbS grinder will only see part of the functionality in the apps. The apps are centered around monitoring statistics, telemetry, and more on the devices.

•

You also need the La Marzocco app and you need to make sure that the La Marzocco machine is already onboarded according to La Marzocco's own onboarding instructions.

•

The grinder uses the 2.4Ghz Wifi protocol and will ONLY capture 2.4Ghz. 5Ghz is not supported and will not be detected/listed by the grinder.

Customer Roles

Company Manager: The person with overall responsibility of assets across a company

- Can invite and edit regional managers, store managers, baristas
- Can onboard edit devices across the company
- Can define company regions and stores

•

Regional Manager: The person with oversight across a specific region

- Can invite and edit store managers, baristas
- Can onboard edit devices across the region of responsibility
- Can define stores

•

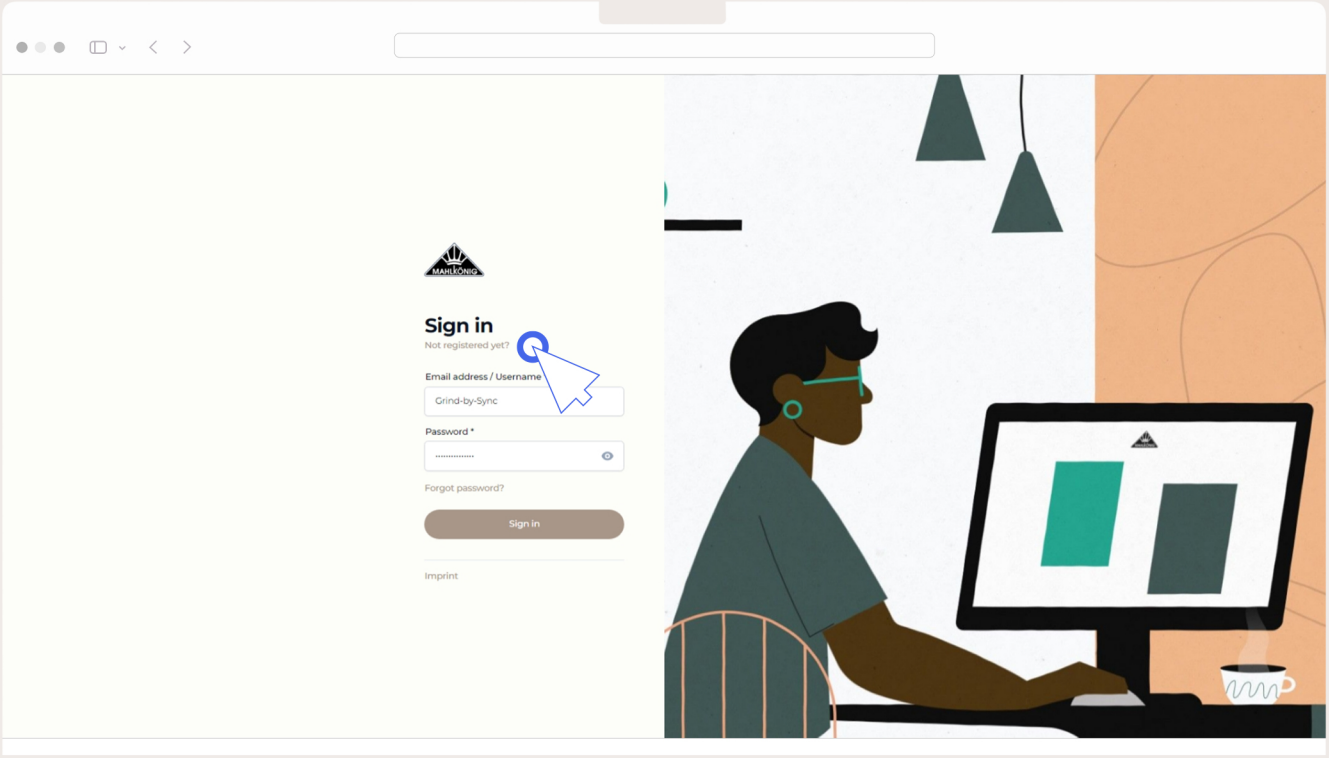
Store Manager: The person responsible for a given store

- Can invite and edit baristas
- Can onboard edit devices for her/his store

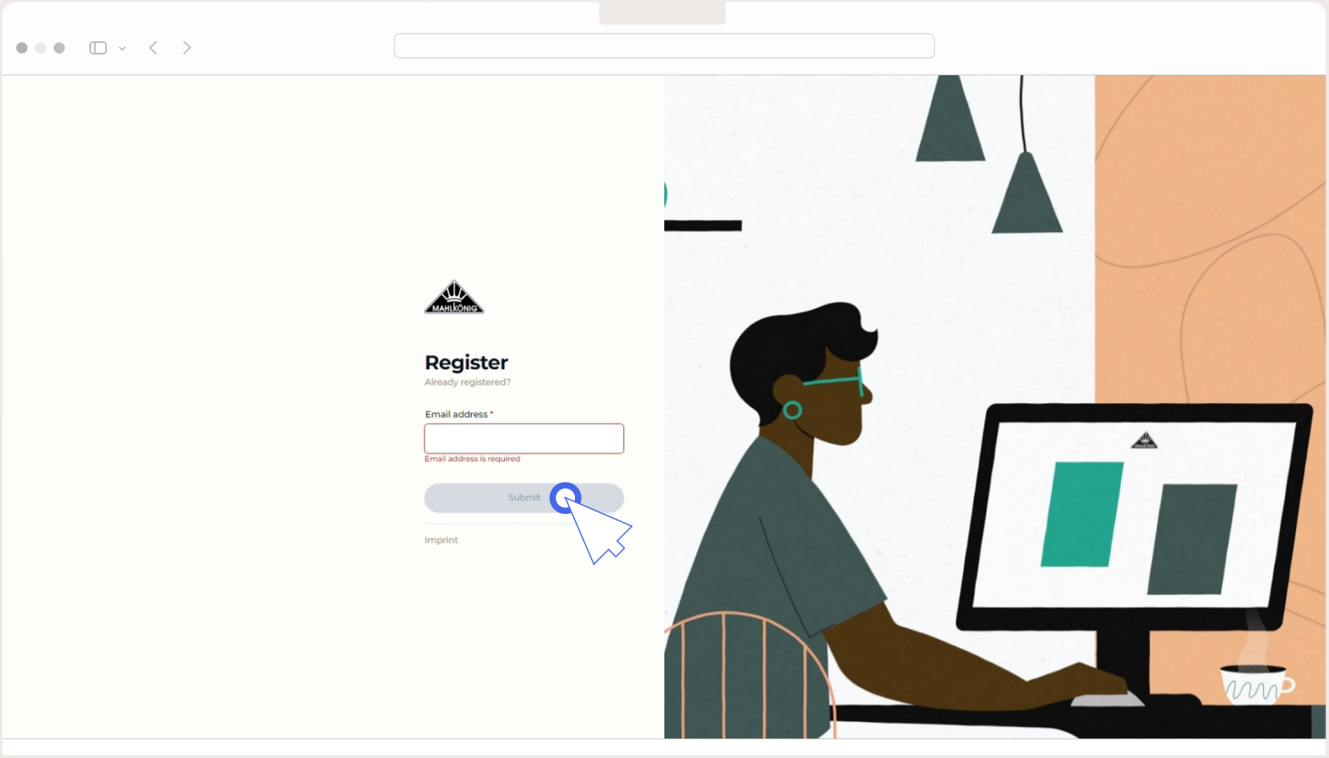
•

Barista: The person usually operating the equipment

- Can view data for the defined store



User Registration & Profile



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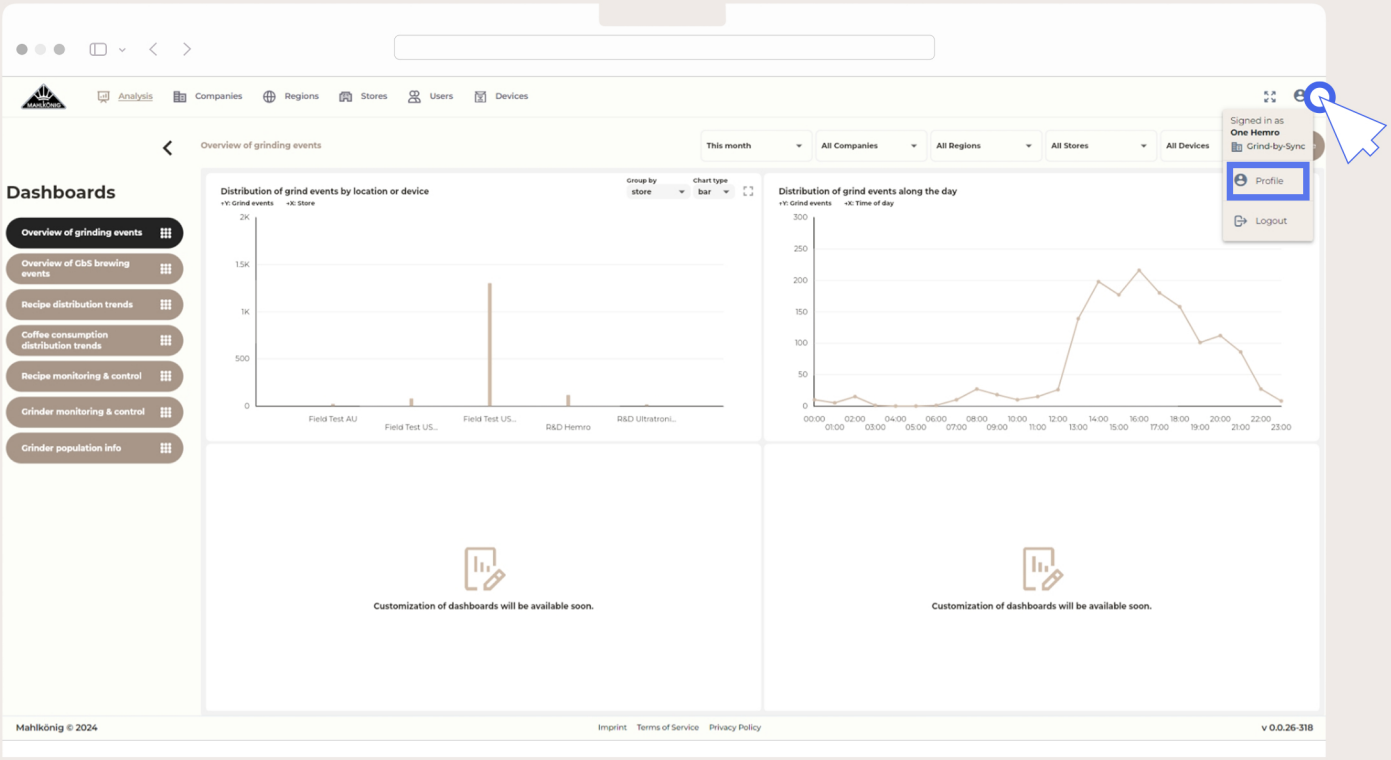

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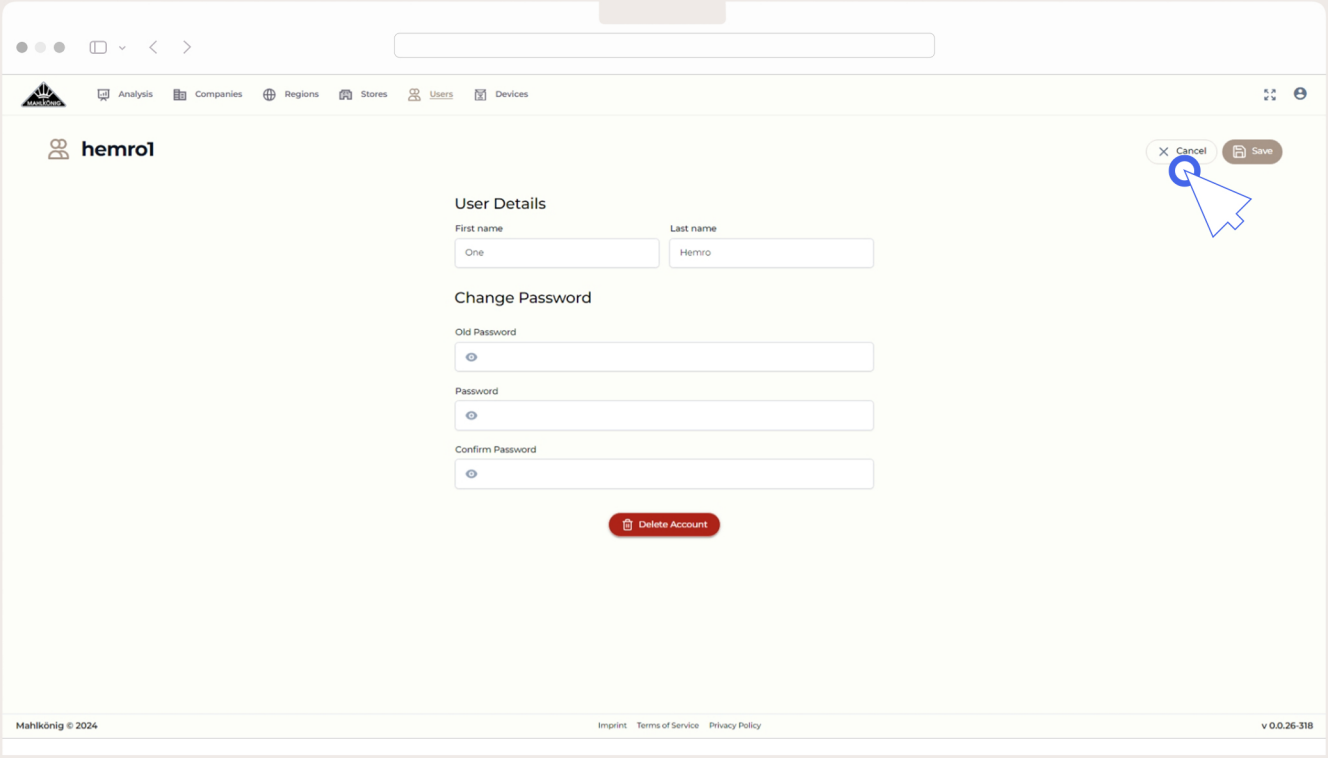
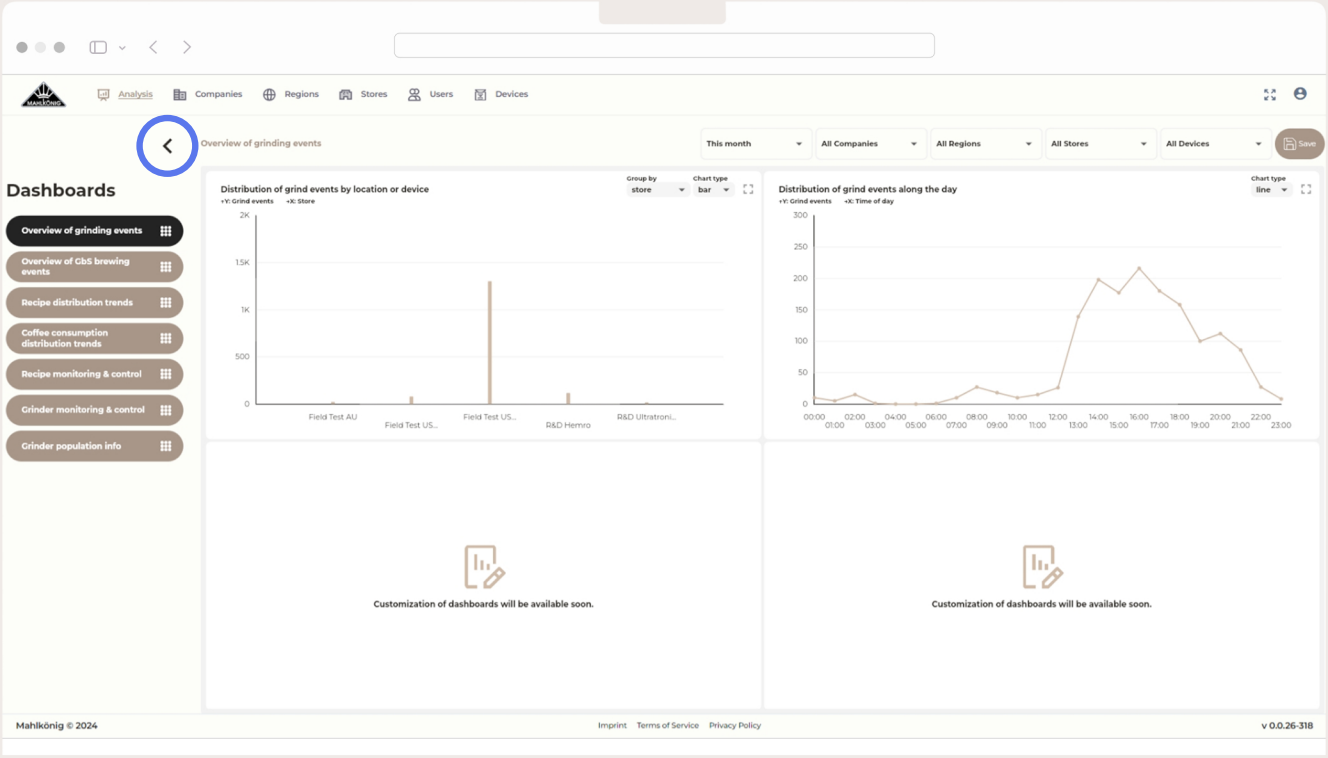
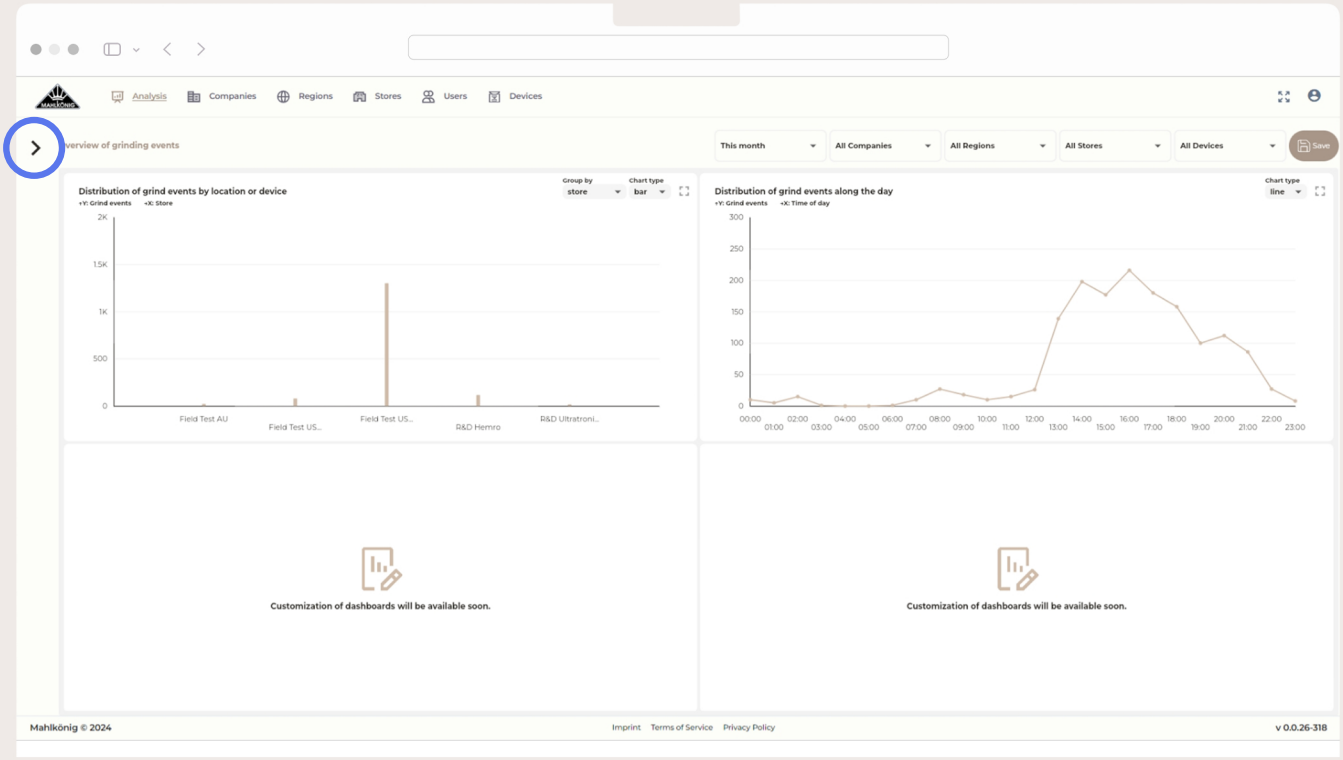


User Registration & Profile



Analysis Tab



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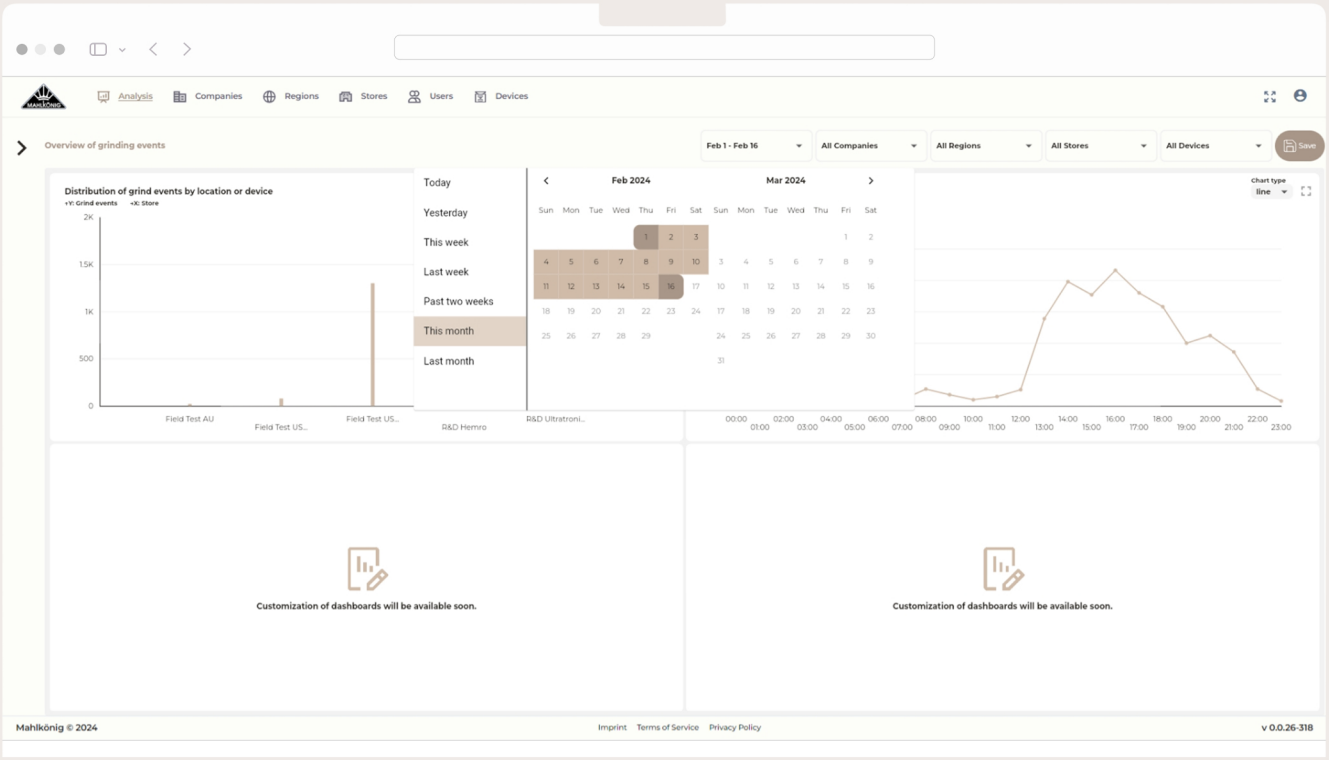
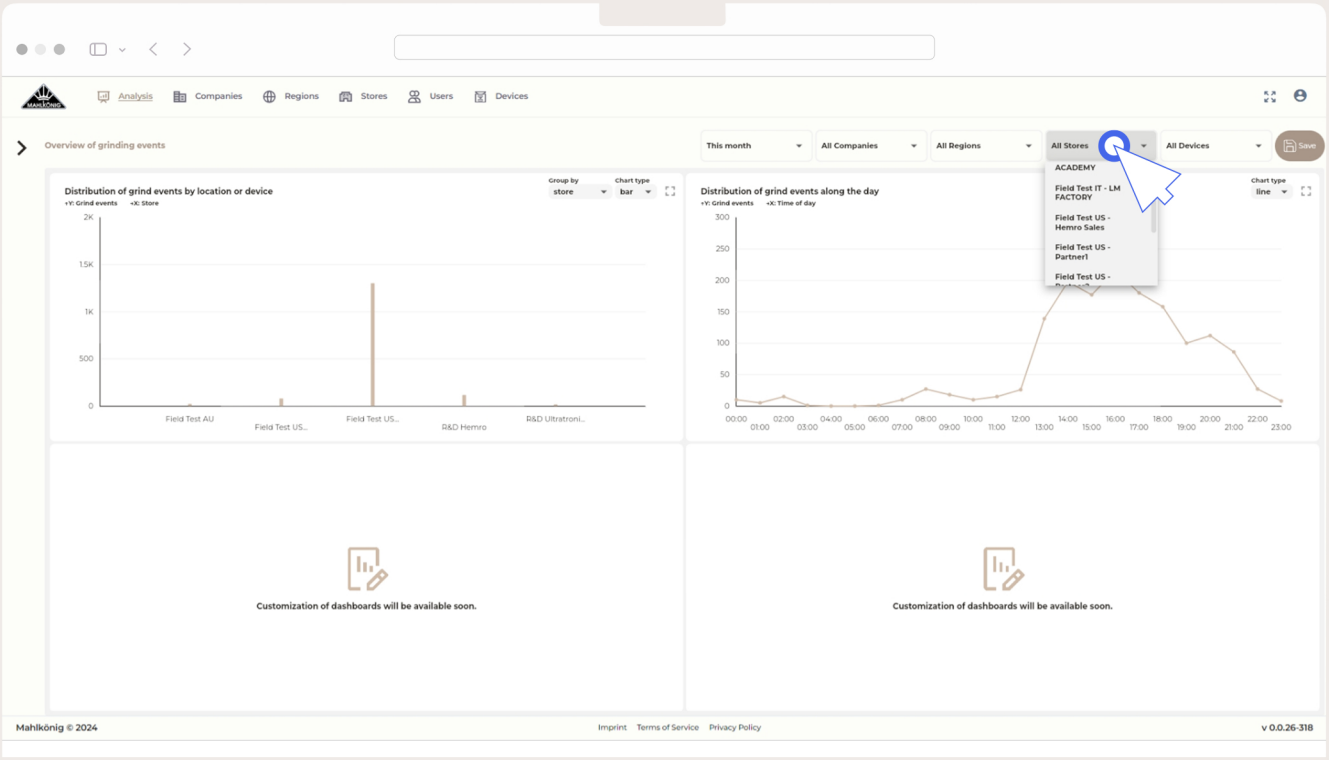


Analysis Tab



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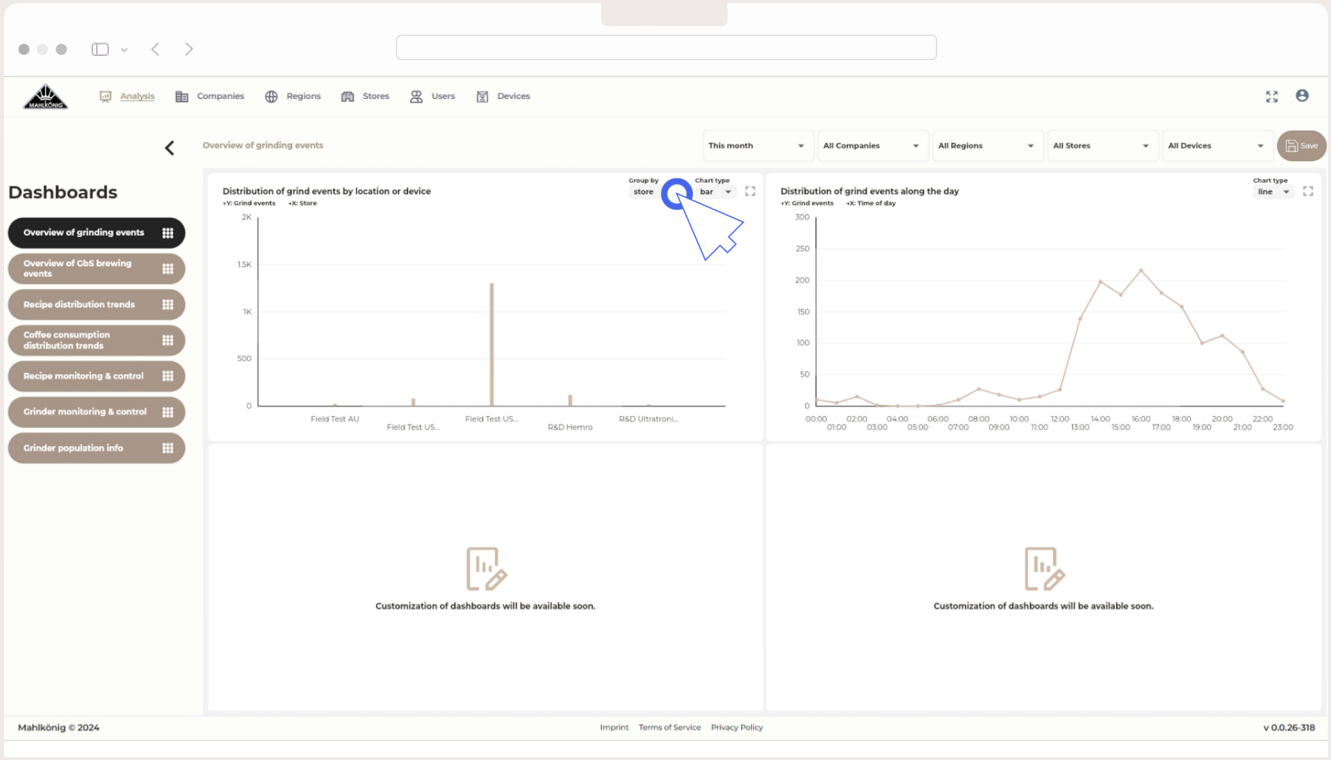
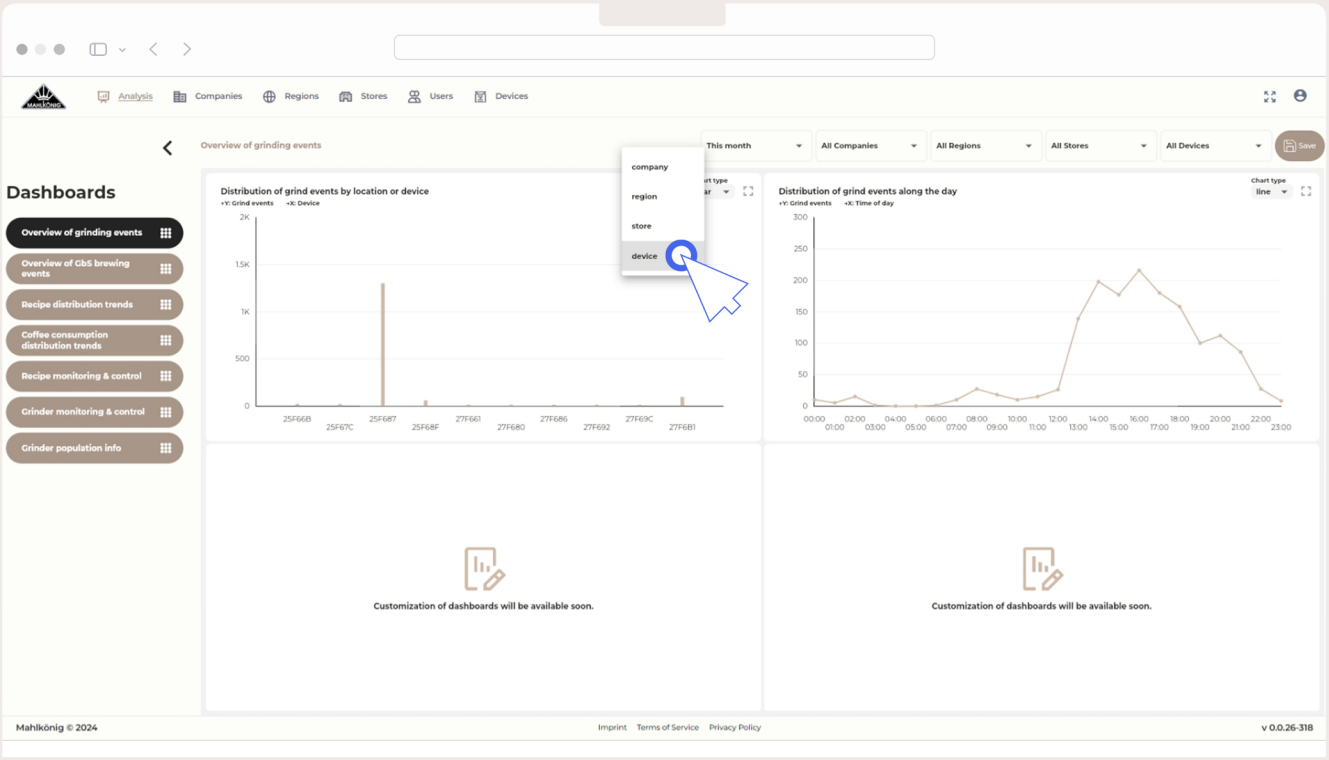
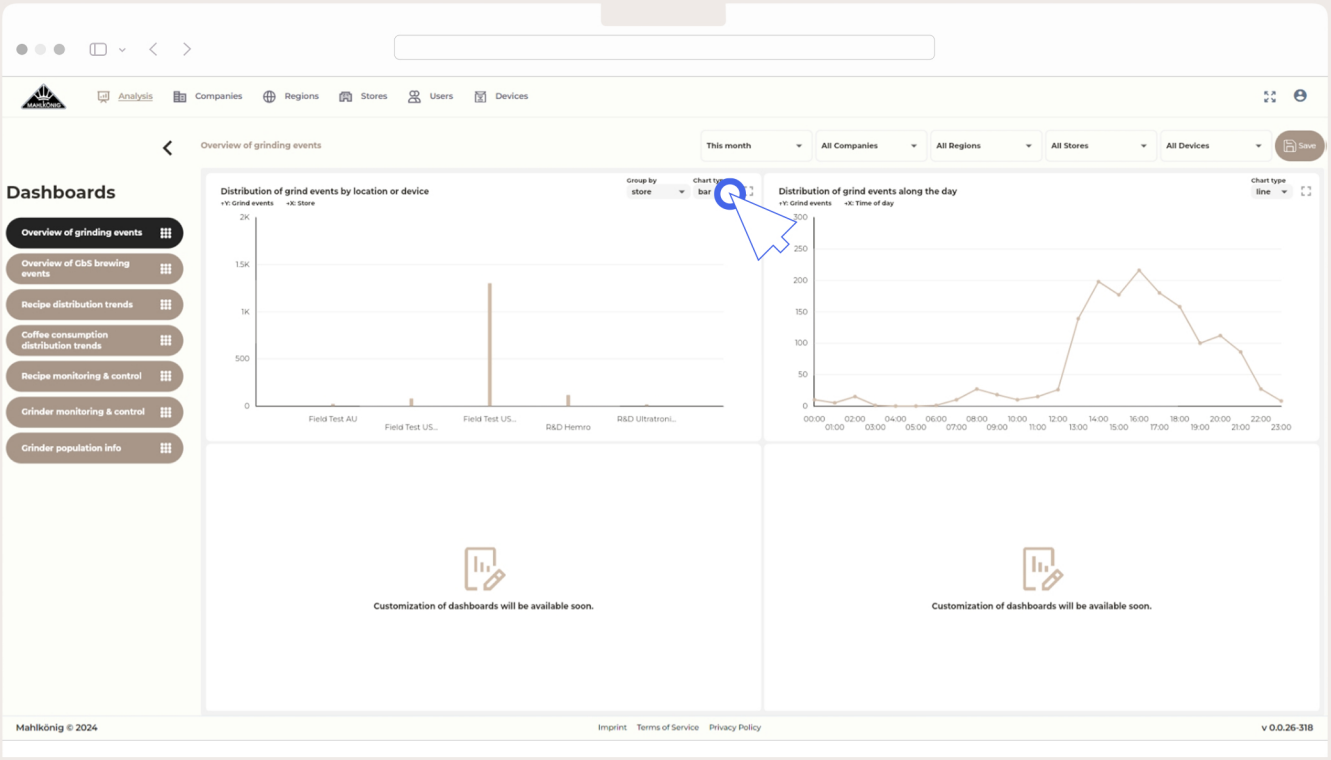


Analysis Tab



Analysis Tab



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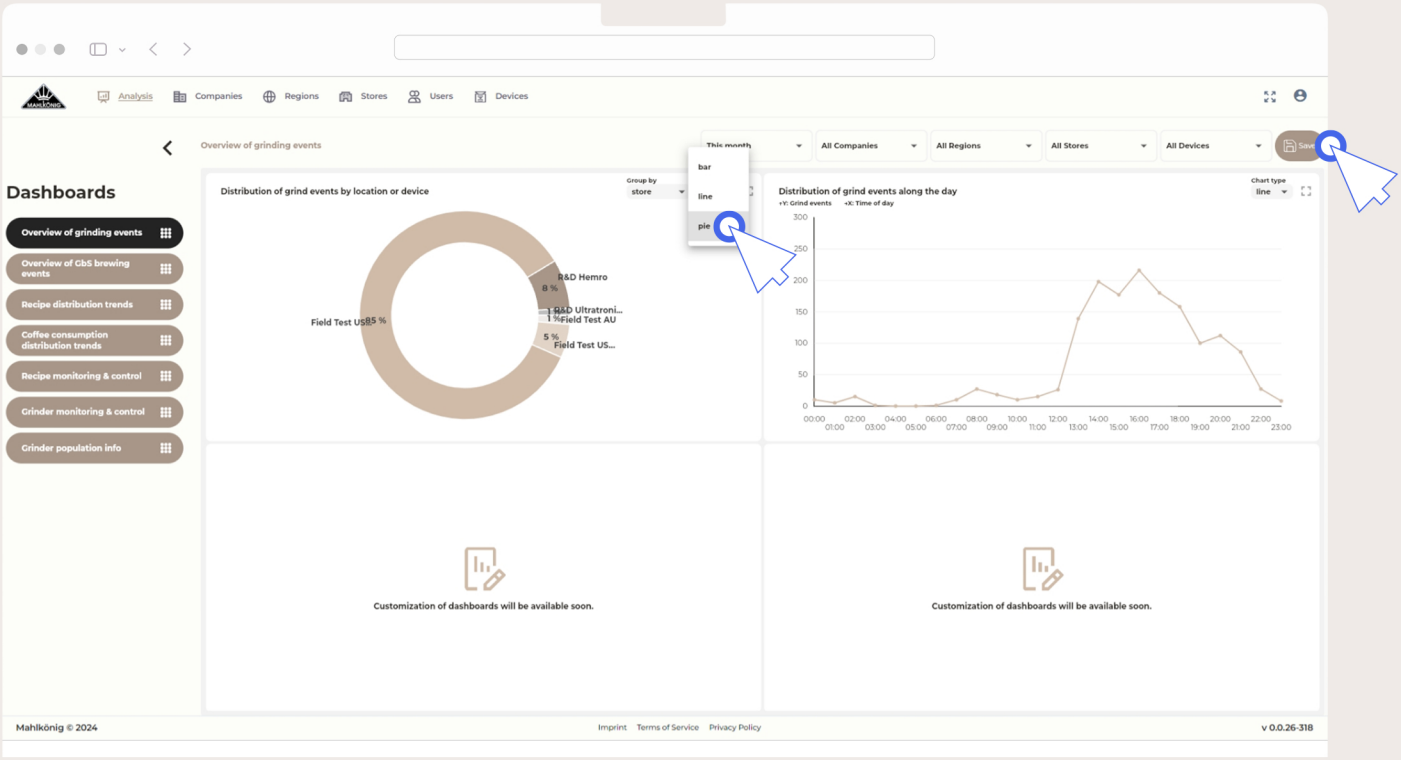
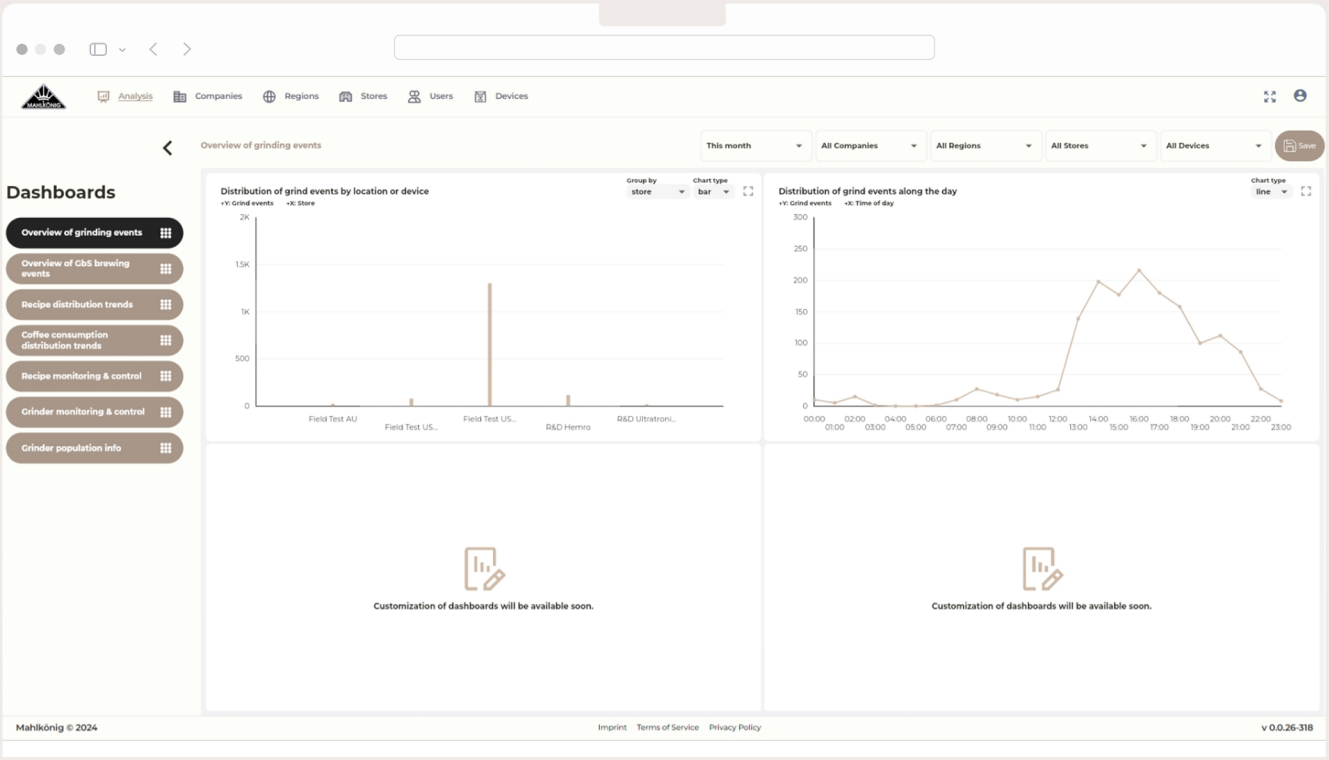


Analysis Tab


Analysis
Companies
Regions
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Users
Devices
Overview of grinding events
This month
All Companies
All Regions
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All Devices
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Dashboards
Overview of grinding events
Overview of CbS brewing events
Recipe distribution trends
Coffee consumption distribution trends
Recipe monitoring & control
Grinder monitoring & control
Grinder population info
Distribution of grind events by location or device
Group by
store
Chart type
bar
Field Test AU
Field Test US..
Field Test US..
R&D Hemro
R&D Ultratroni..
Distribution of grind events along the day
Chart type
line
Customization of dashboards will be available soon.
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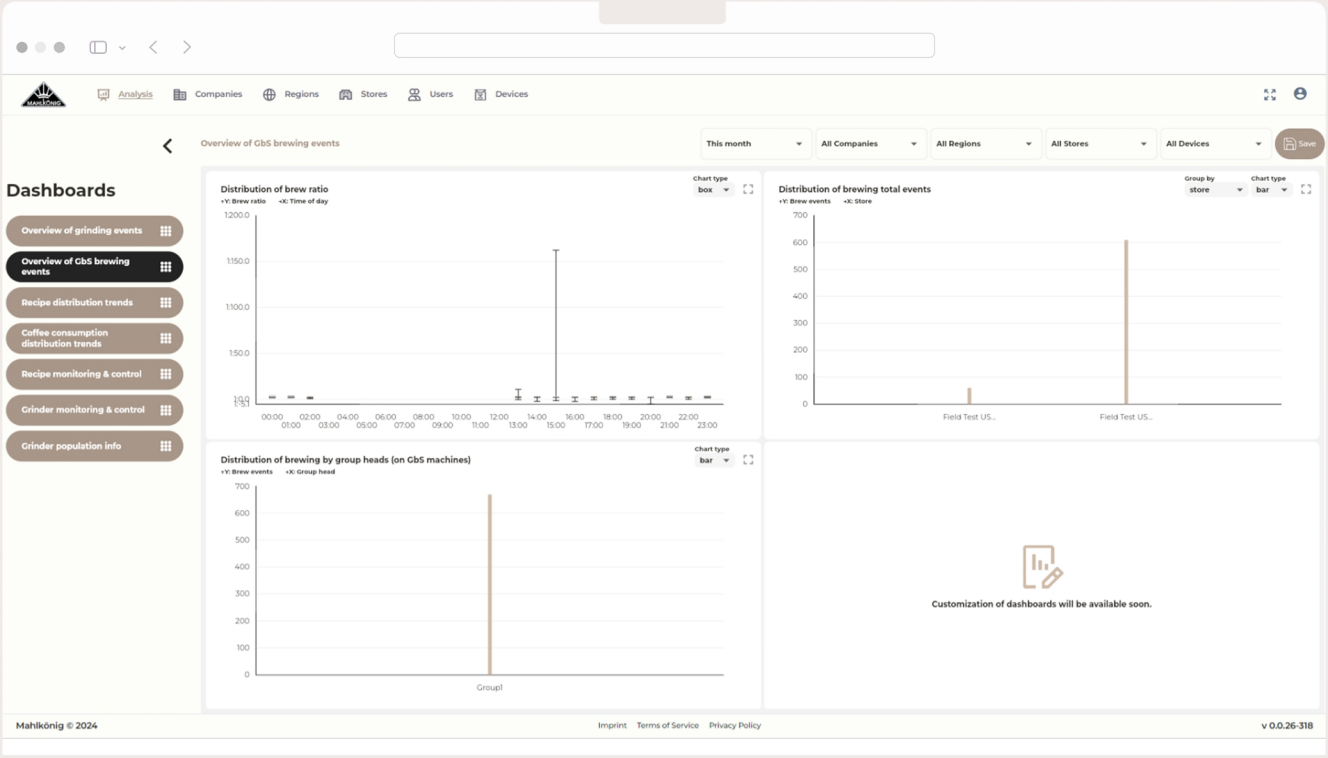
Dashboards


Analysis
Companies
Regions
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Users
Devices
Overview of GbS brewing events
This month
All Companies
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All Devices
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Dashboards
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Overview of GbS brewing events
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Coffee consumption distribution trends
Recipe monitoring & control
Grinder monitoring & control
Grinder population info
Distribution of brew ratio
Distribution of brewing total events
Distribution of brewing by group heads (on GbS machines)
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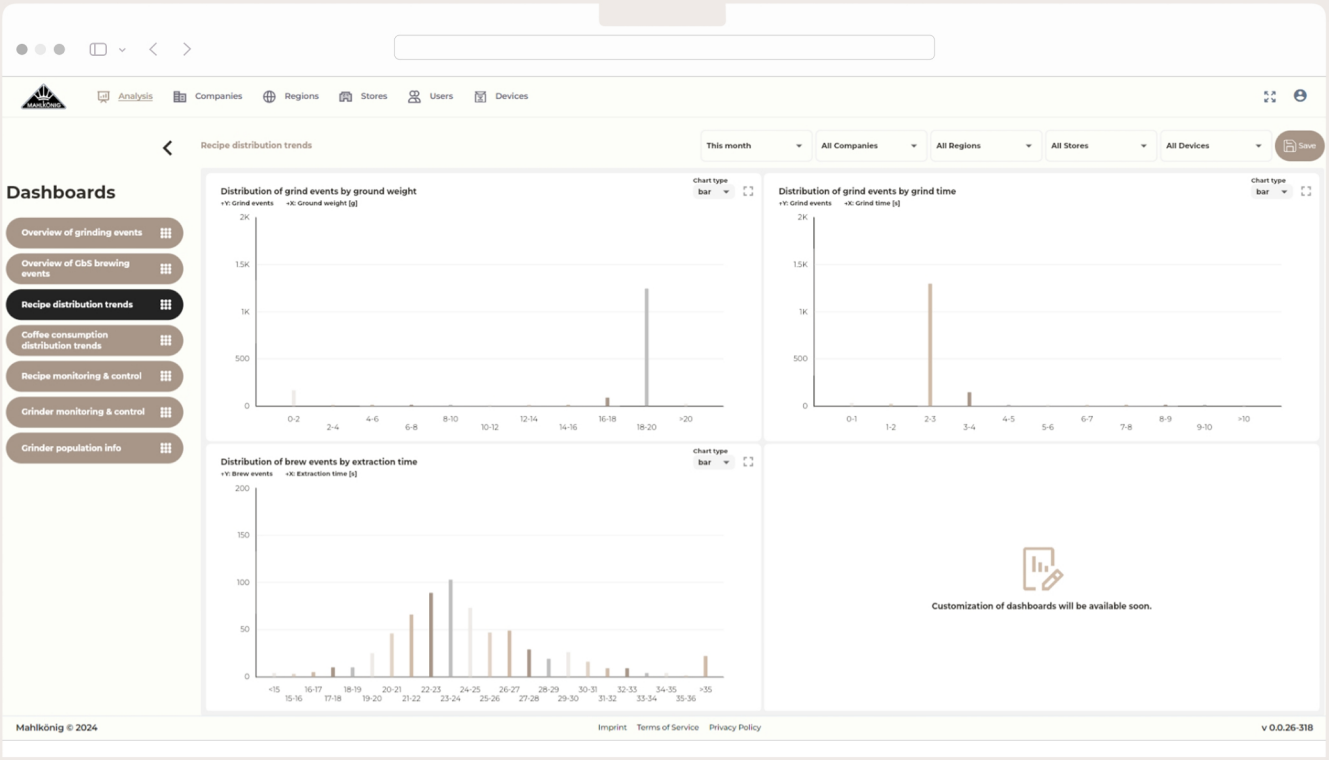
Dashboards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Coffee consumption distribution trends
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Grinder monitoring & control
Grinder population info
Distribution of grind events by ground weight
Chart type
bar
Distribution of grind events by grind time
Distribution of brew events by extraction time
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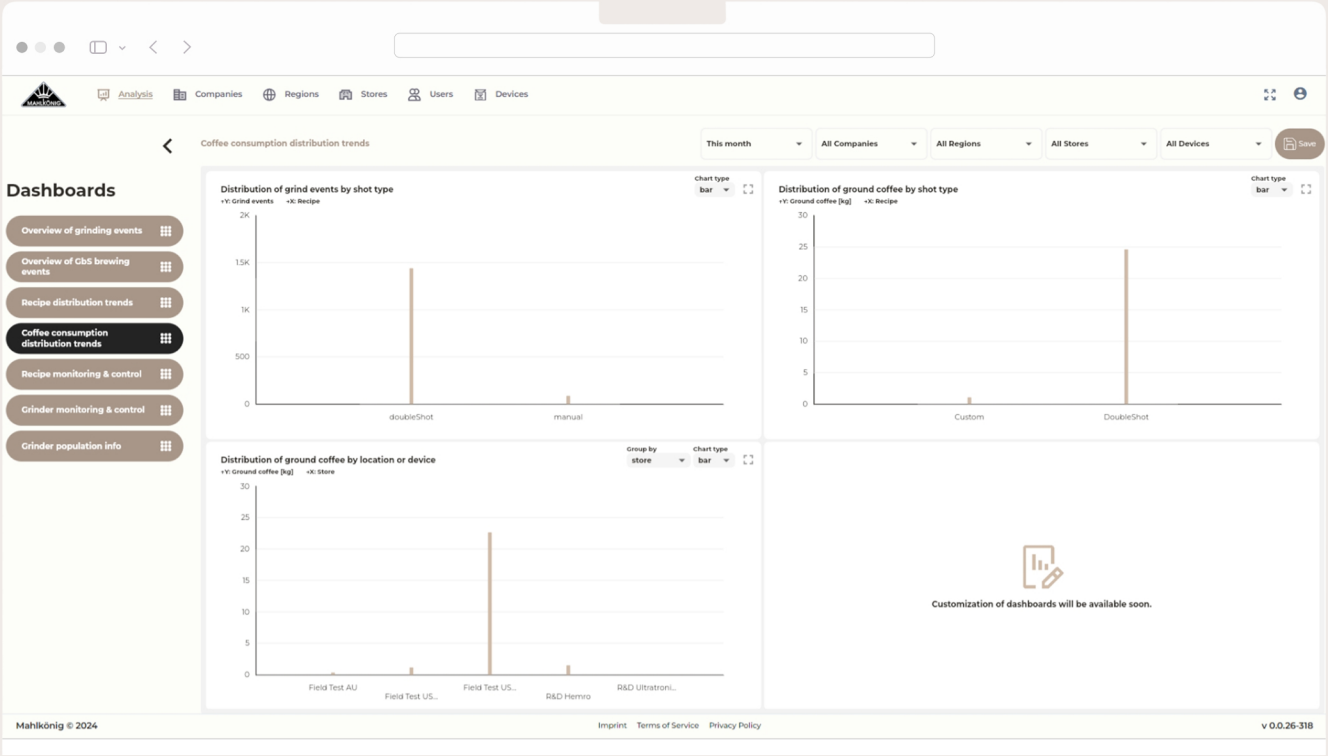
Dashboards


Analysis
Companies
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Coffee consumption distribution trends
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All Regions
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Grinder monitoring & control
Grinder population info
Distribution of grind events by shot type
Distribution of ground coffee by shot type
Distribution of ground coffee by location or device
doubleShot
manual
Custom
DoubleShot
Field Test AU
Field Test US..
R&D Hemro
R&D Ultratroni..
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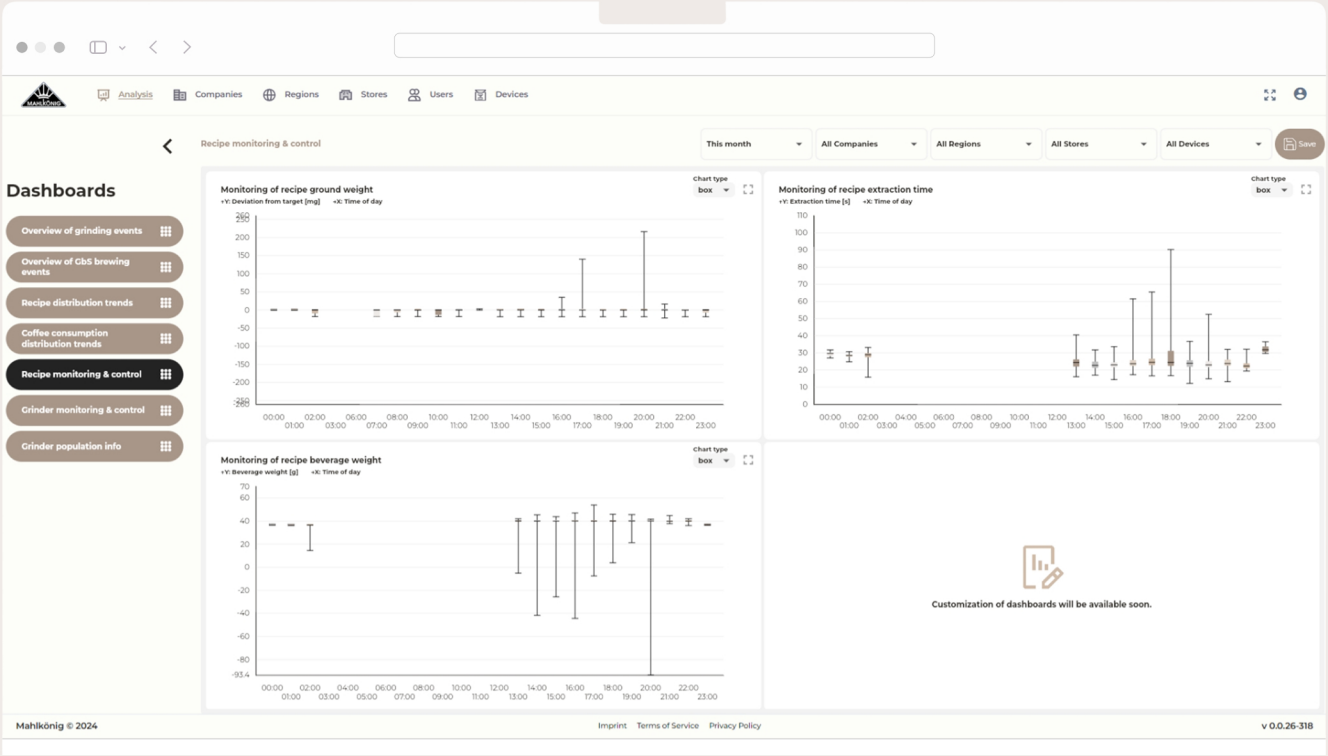
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Grinder monitoring & control
Grinder population info
Monitoring of recipe ground weight
Monitoring of recipe extraction time
Monitoring of recipe beverage weight
Chart type
box
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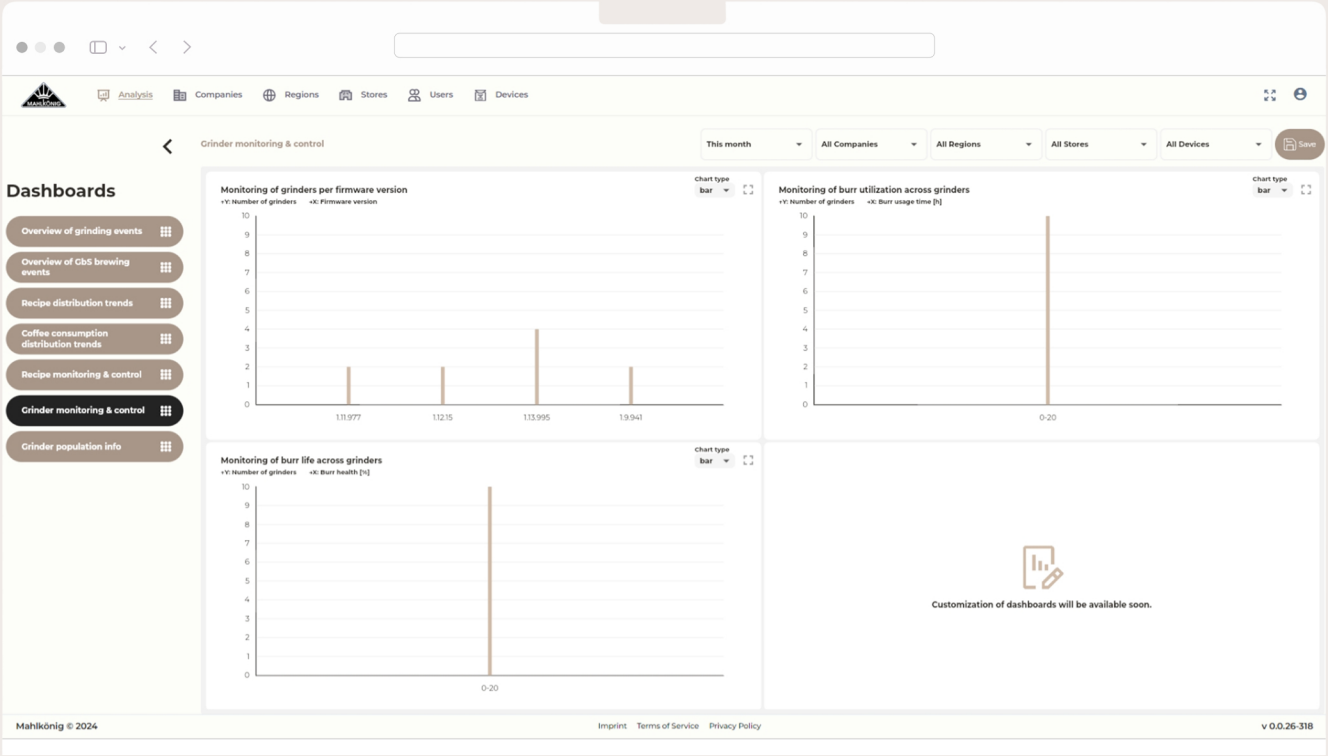
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Grinder monitoring & control
Grinder population info
Monitoring of grinders per firmware version
Chart type
bar
1.11.977
1.12.15
1.13.995
1.9.941
Monitoring of burr utilization across grinders
0-20
Monitoring of burr life across grinders
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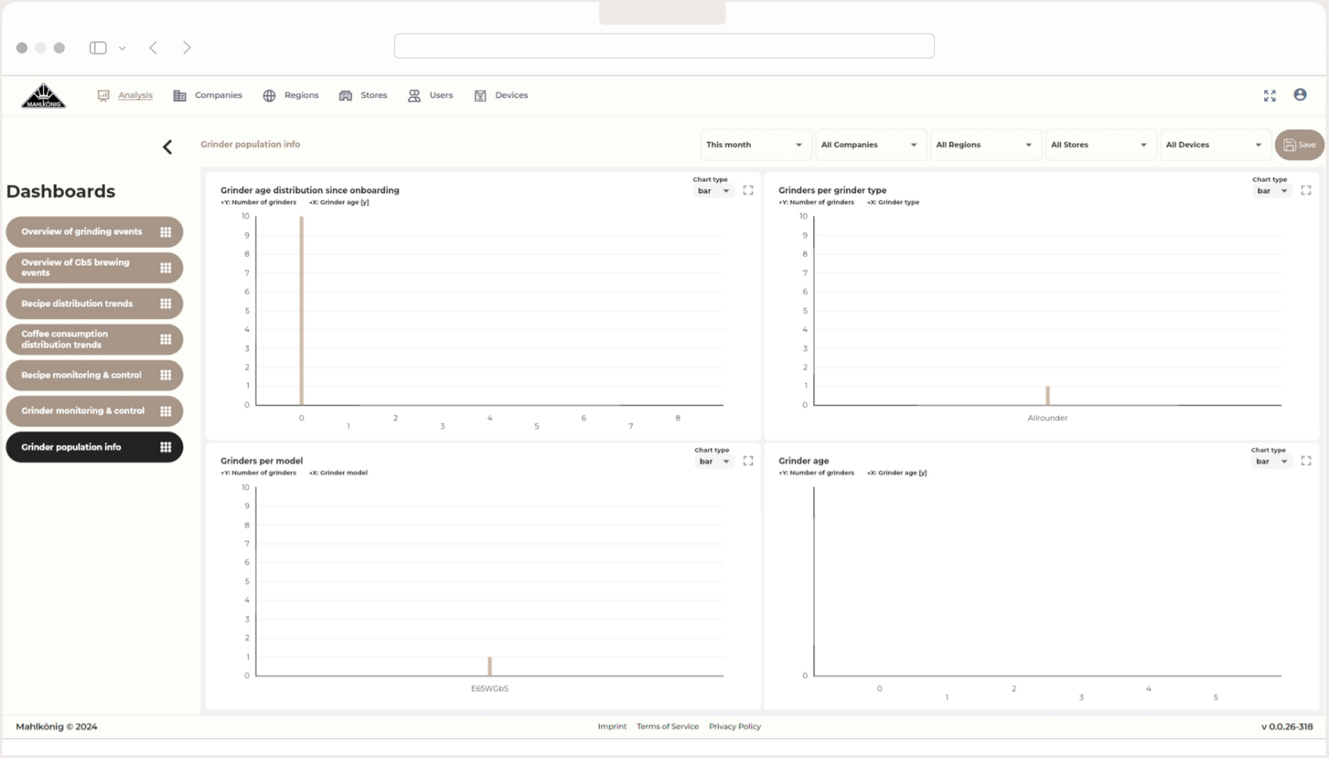
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Grinder monitoring & control
Grinder population info
Grinder age distribution since onboarding
Chart type
bar
Grinders per grinder type
Allrounder
Grinders per model
E65WGbS
Grinder age
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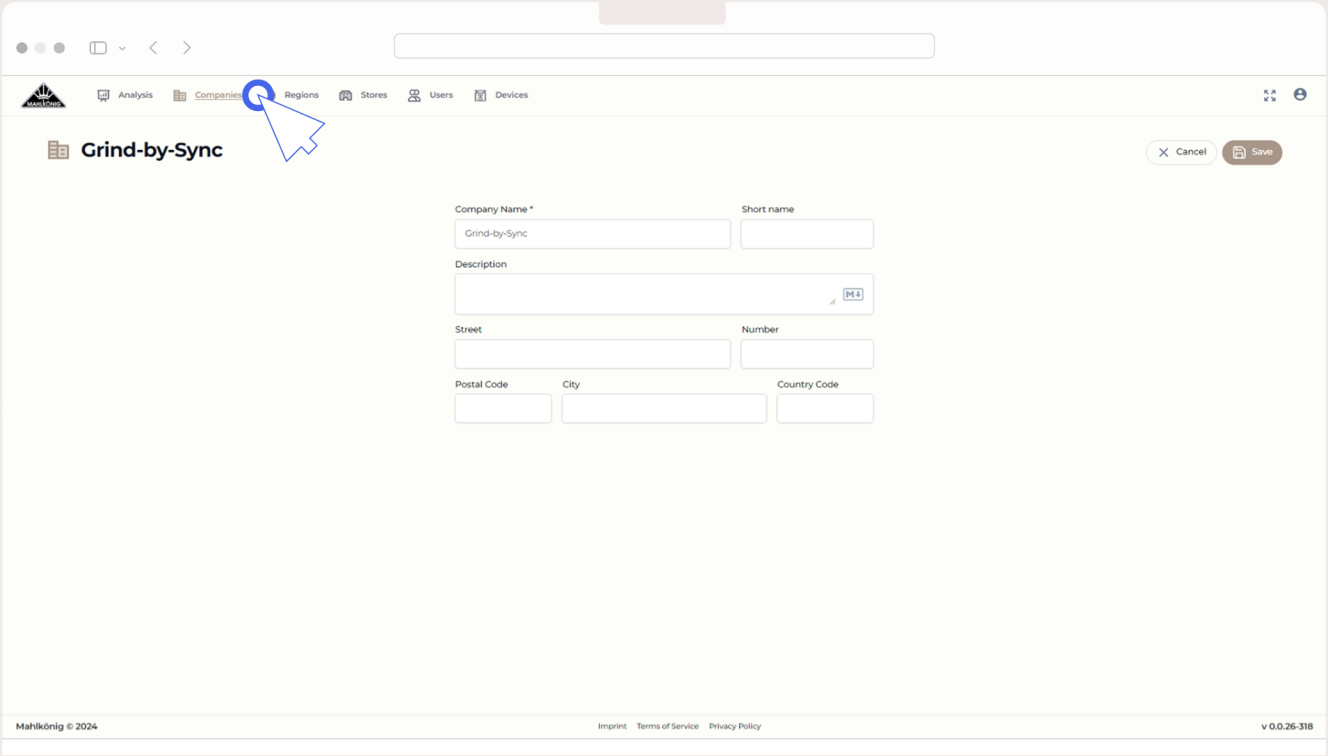
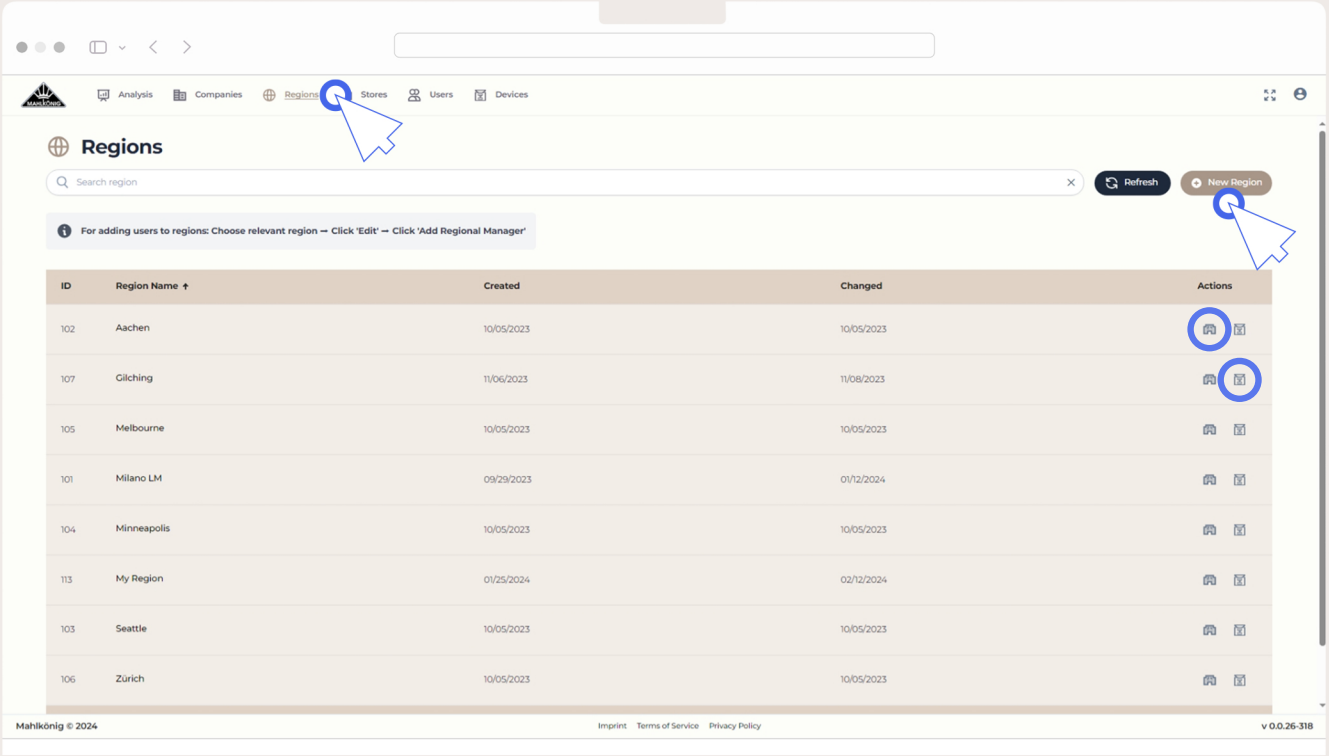
Dashboards



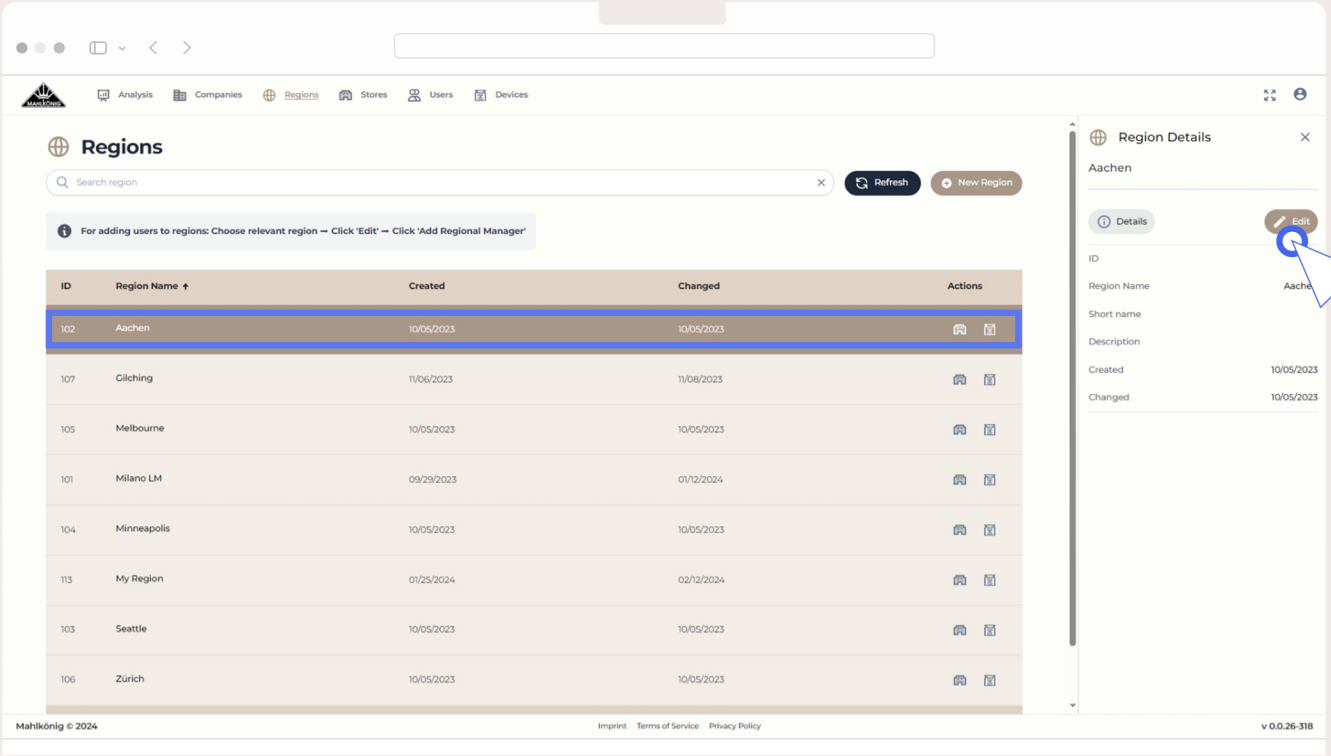
Companies Tab

Company Admin View
(only available to company managers)



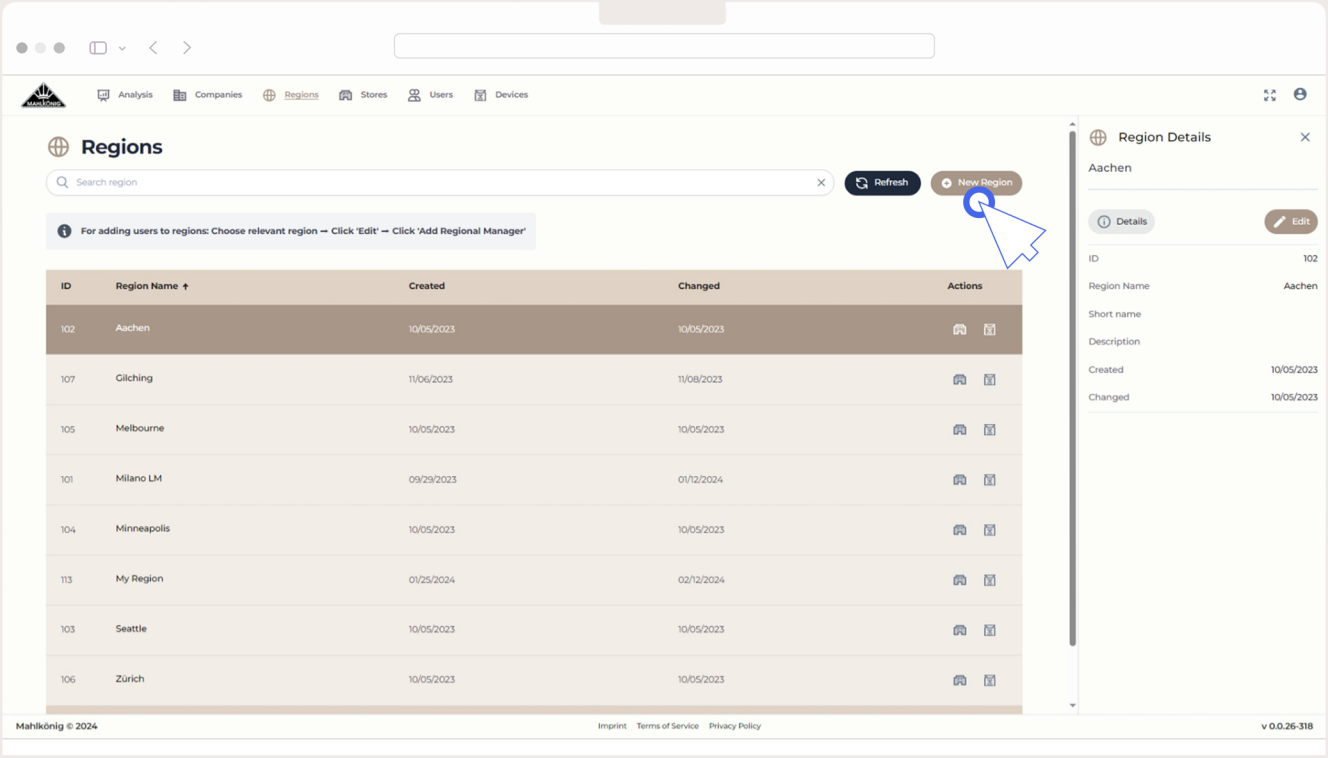
Regions Tab

Regional Managers View (only editable by Company or Regional Manager)

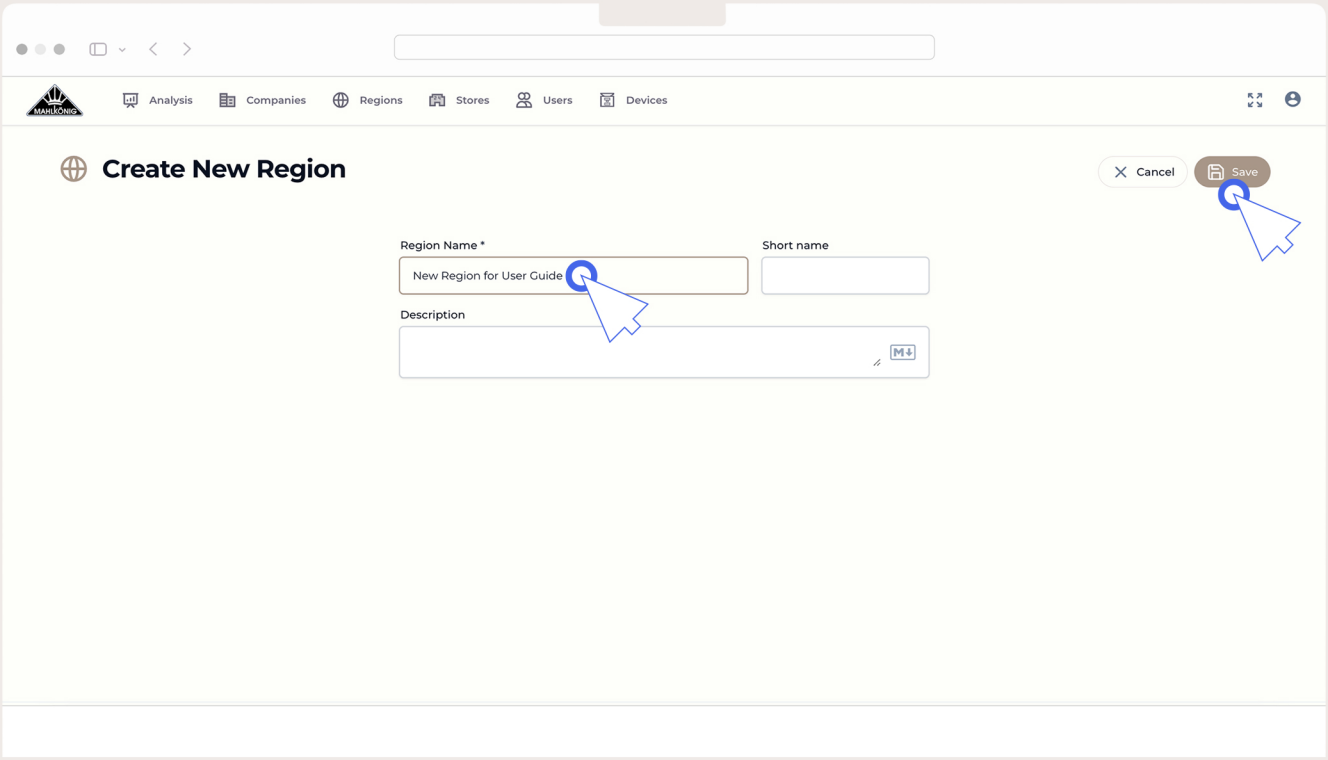


Regions Tab

Regional Managers View (only editable by Company or Regional Manager)



Adding New Region



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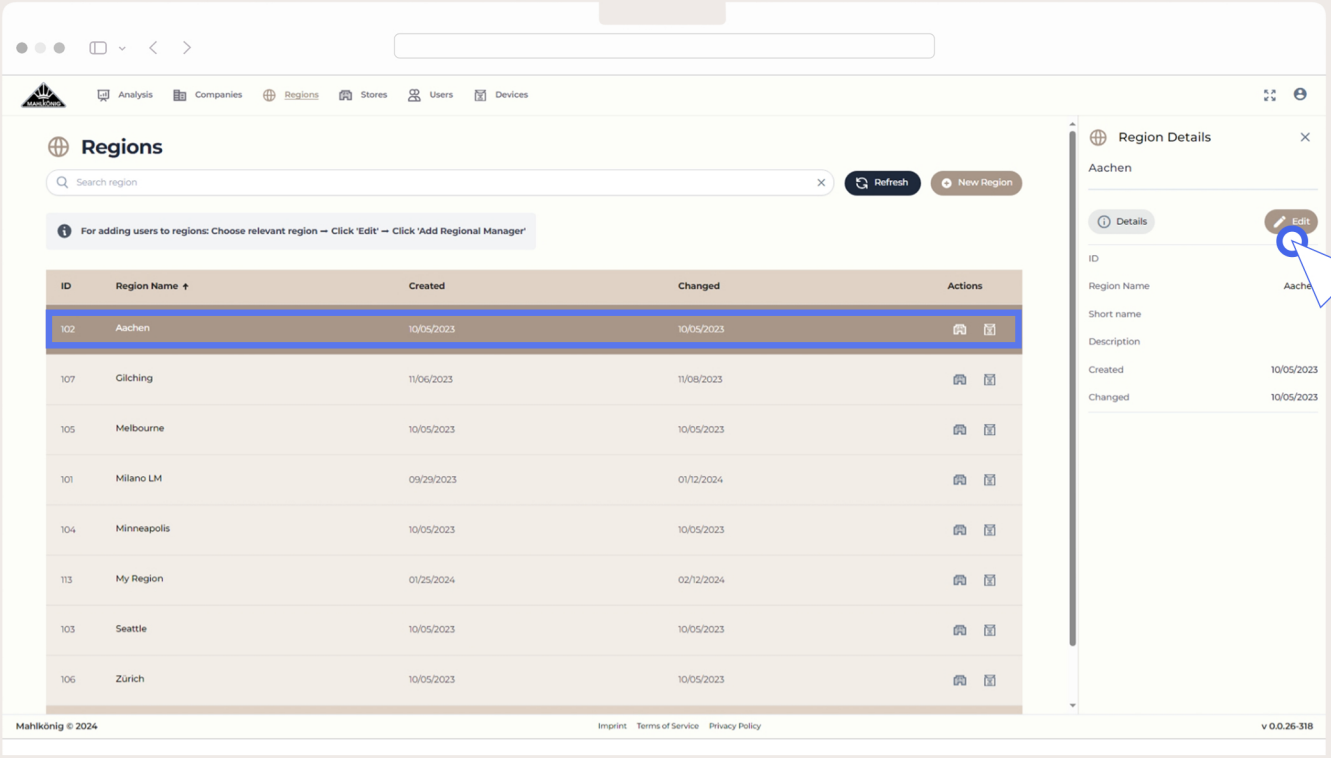
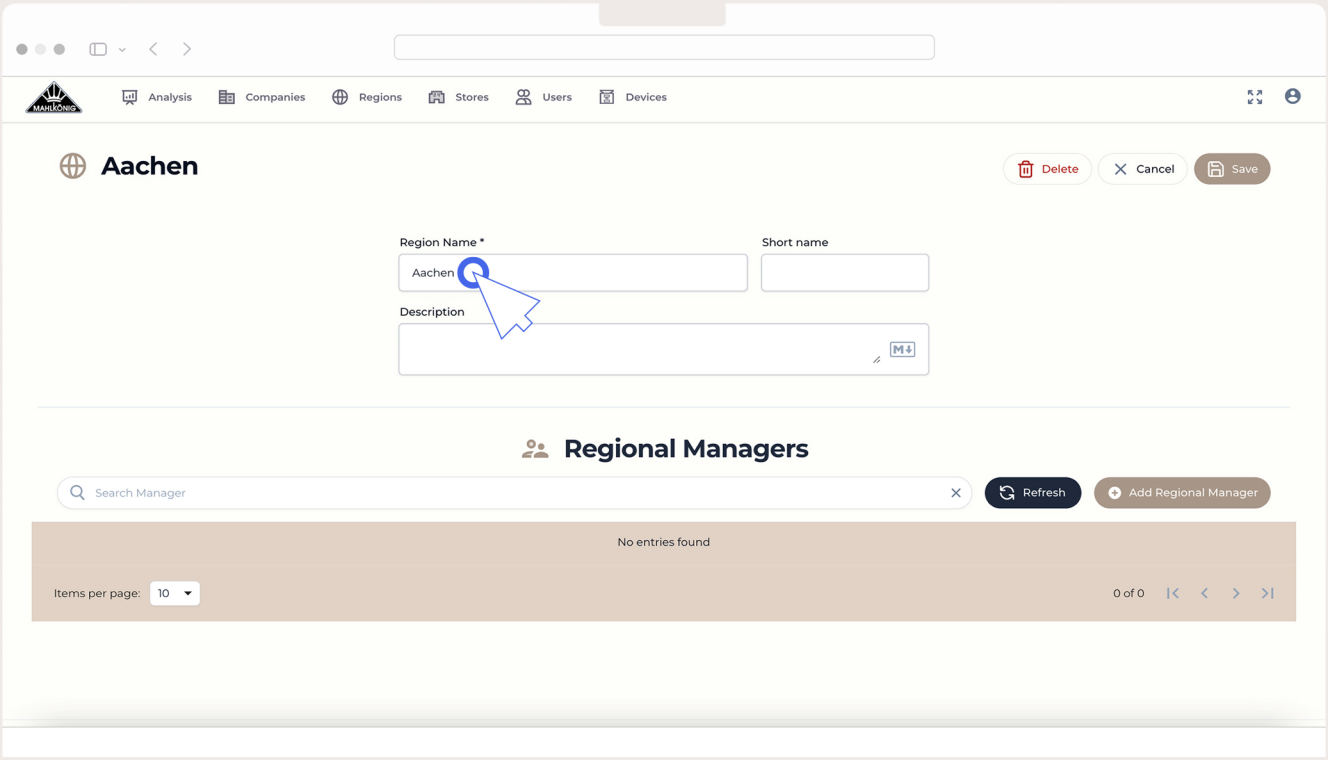
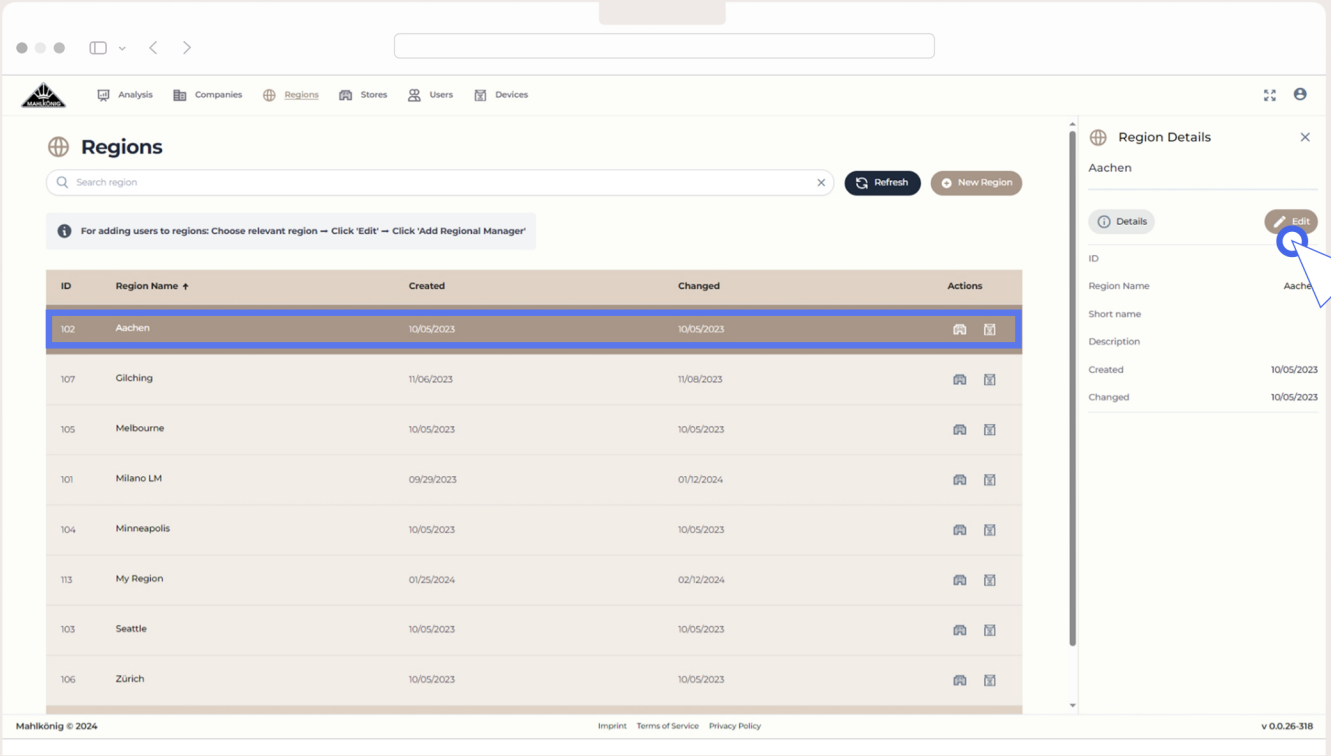


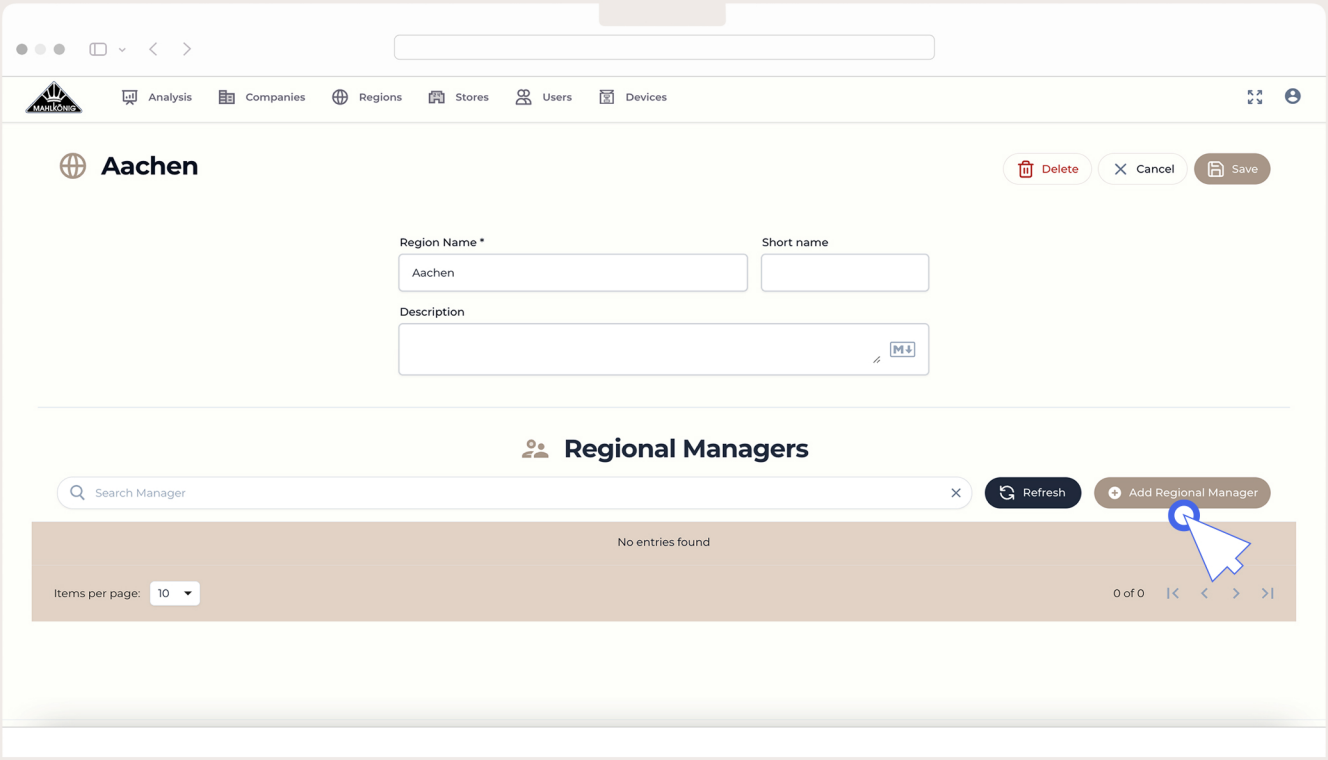
Editing Existing Region



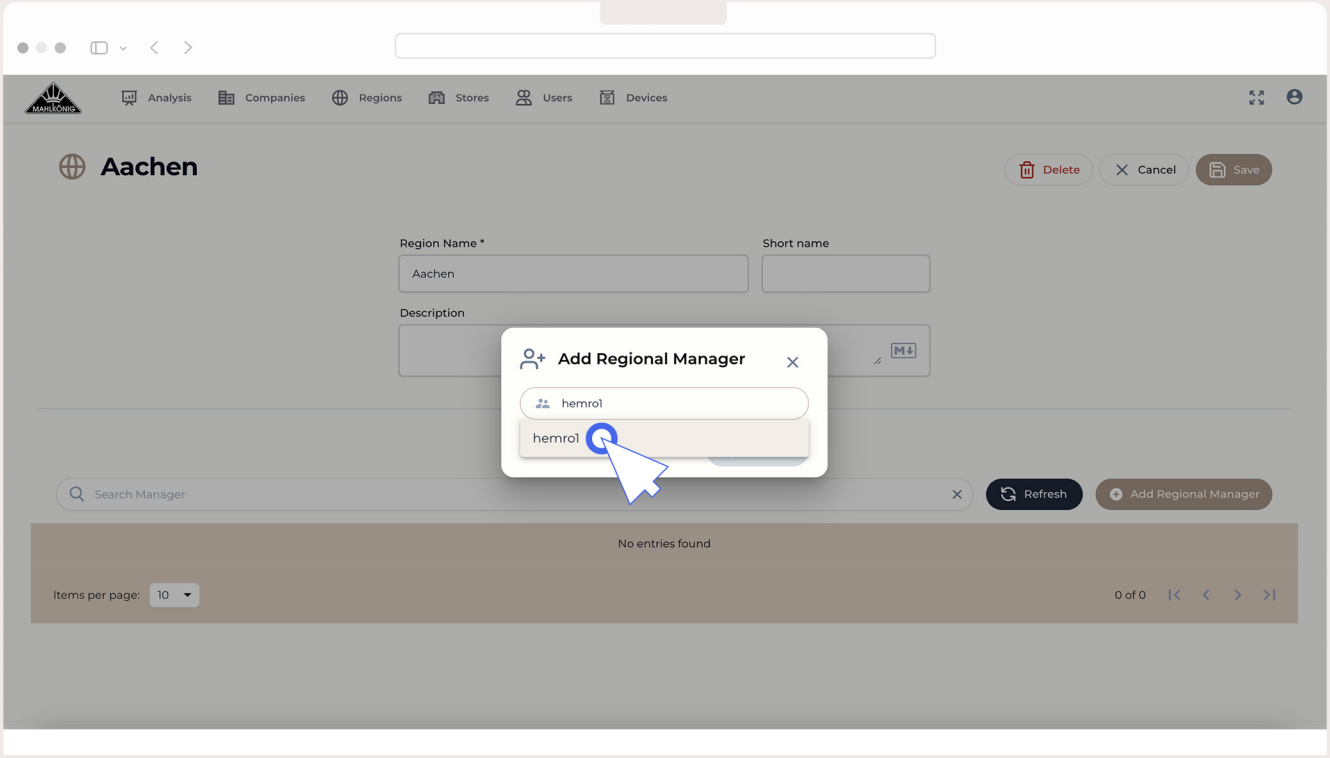
Editing Existing Region



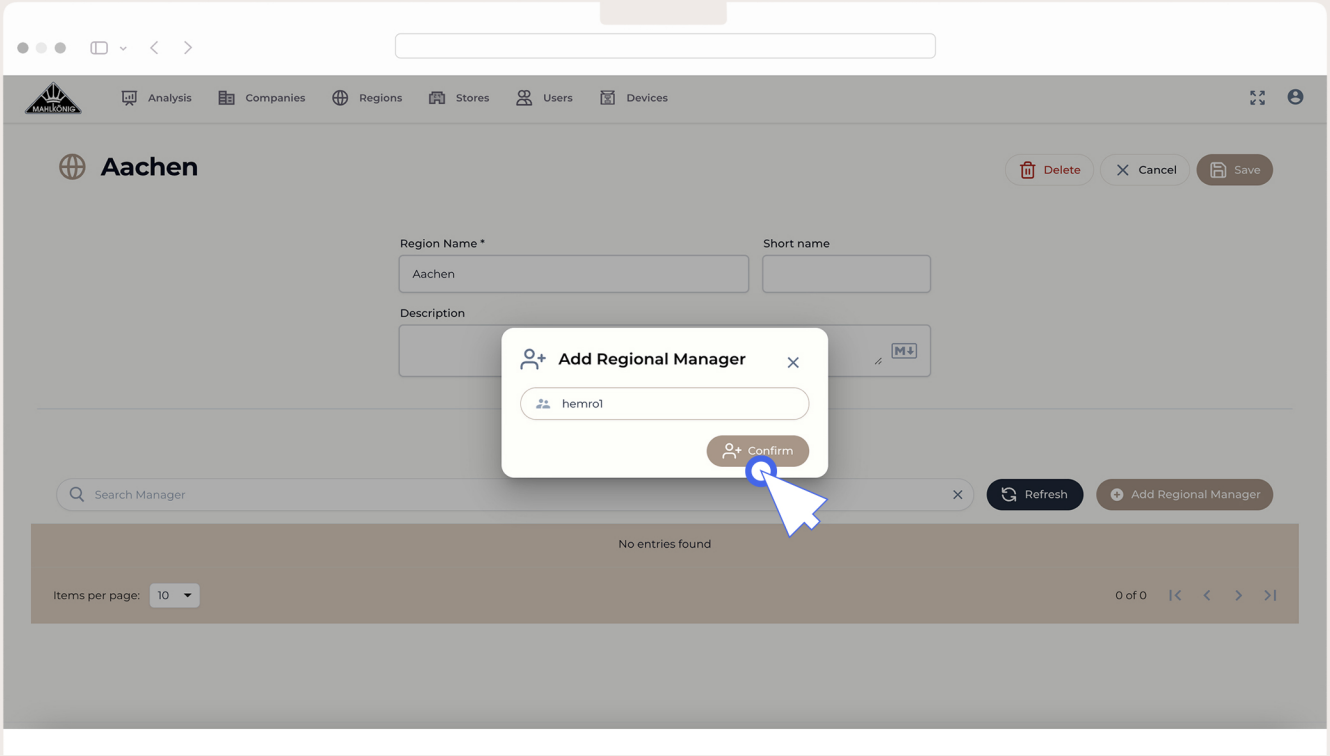
Editing Region & Regional Managers



Editing Region & Regional Managers



Adding an Existing User as Regional Manager



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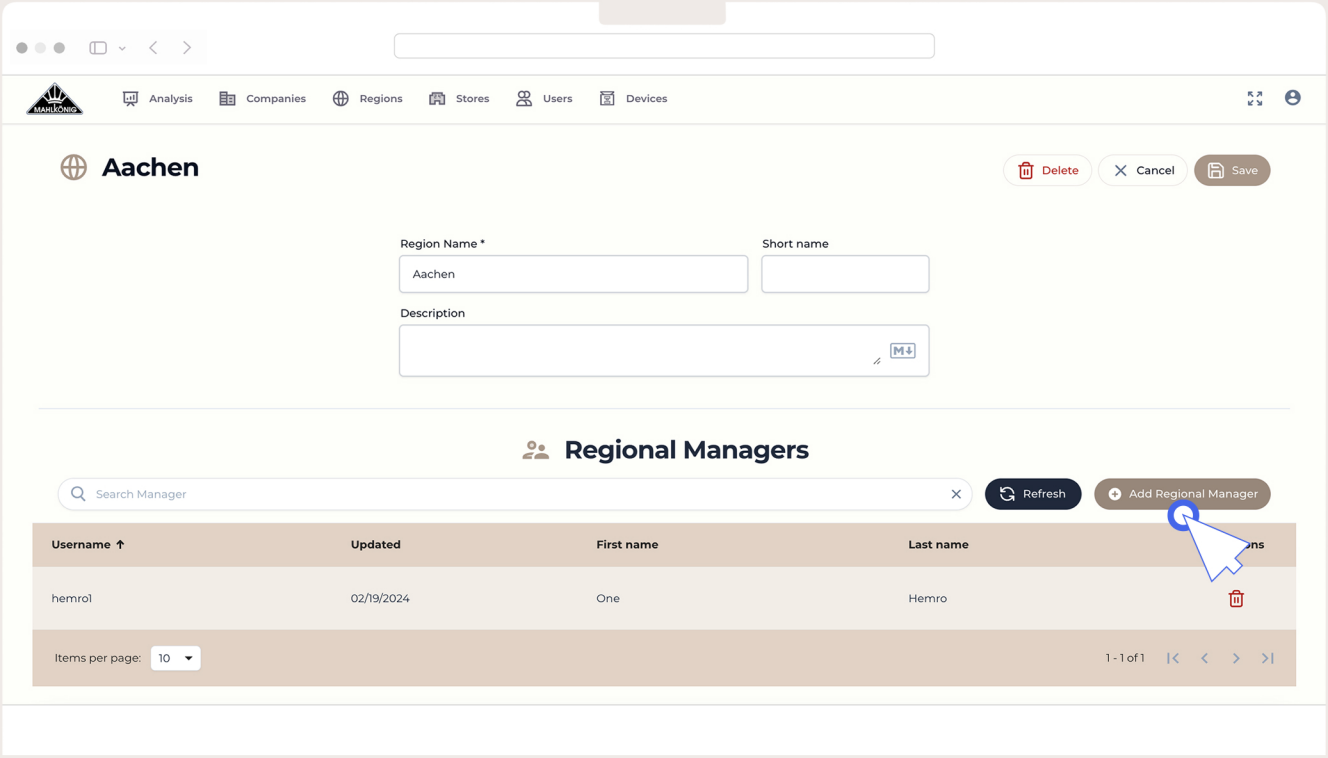
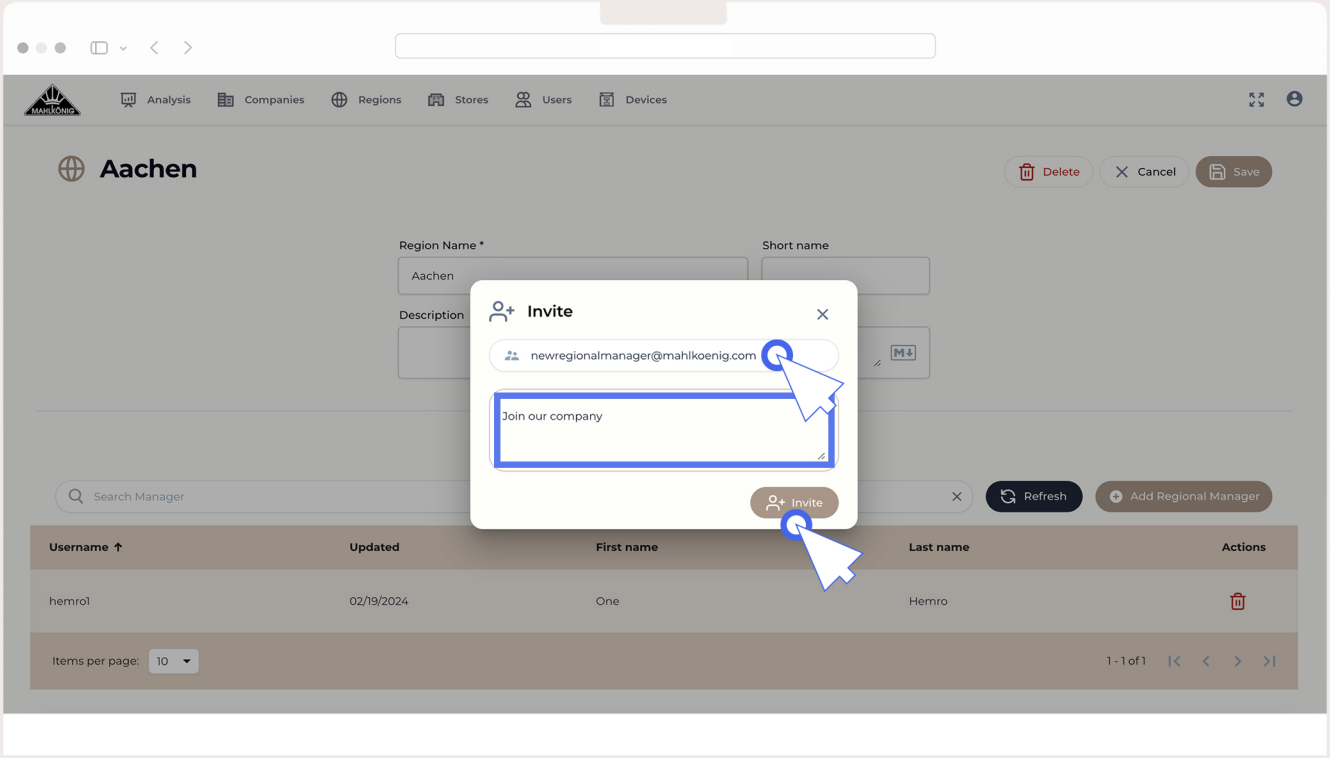
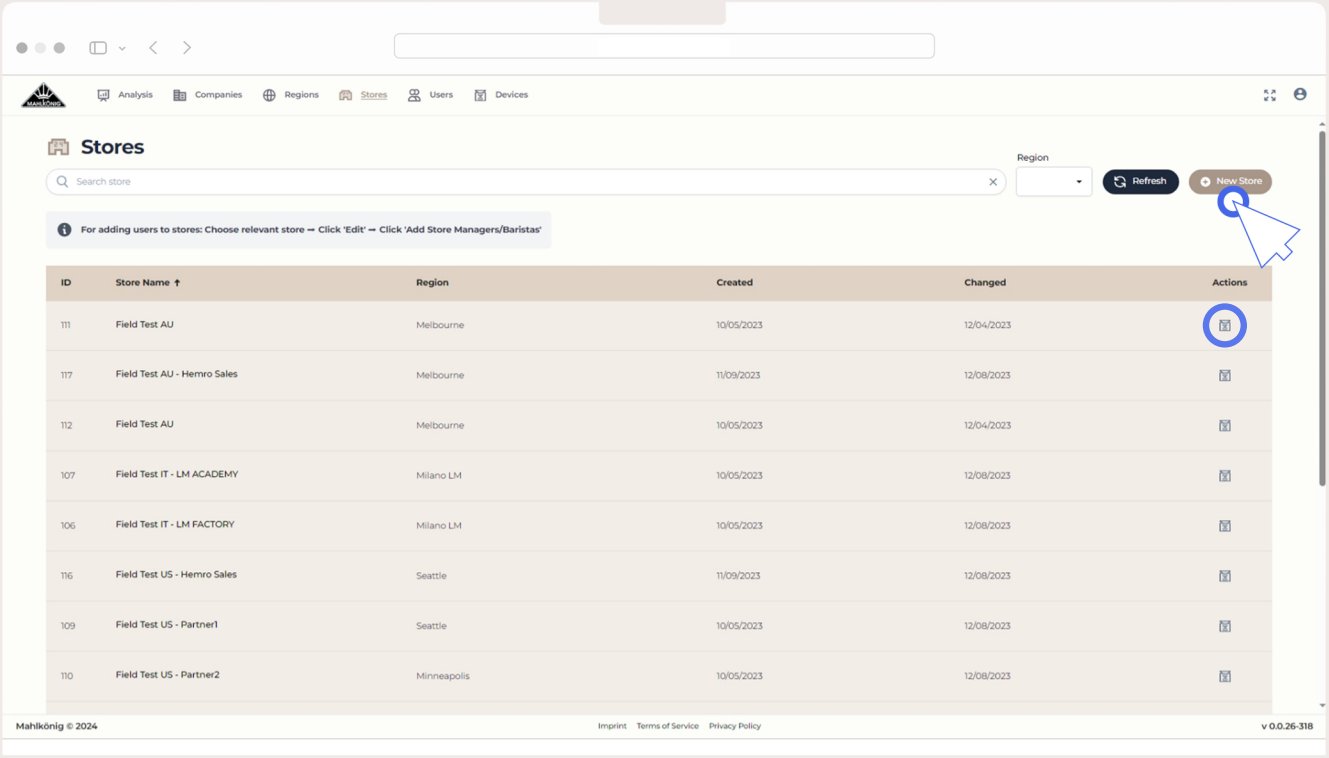


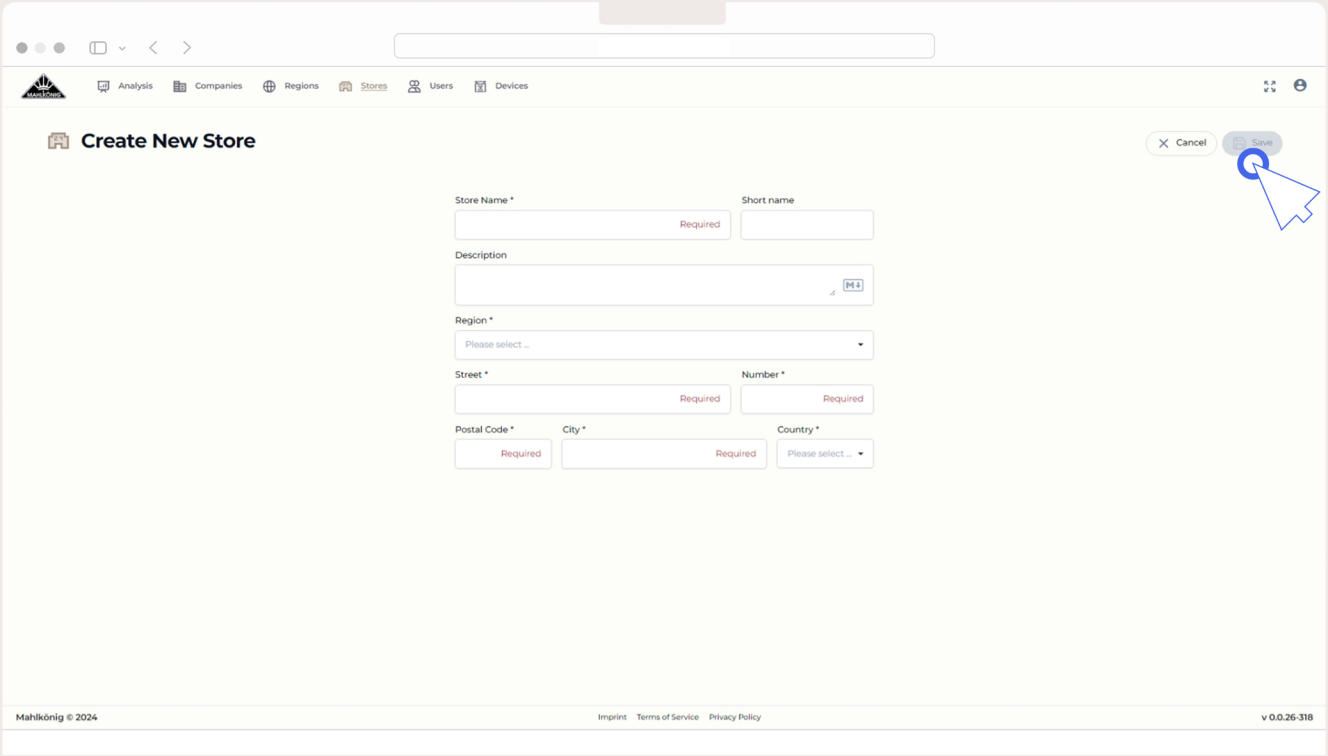
Inviting a New User as Regional Manager



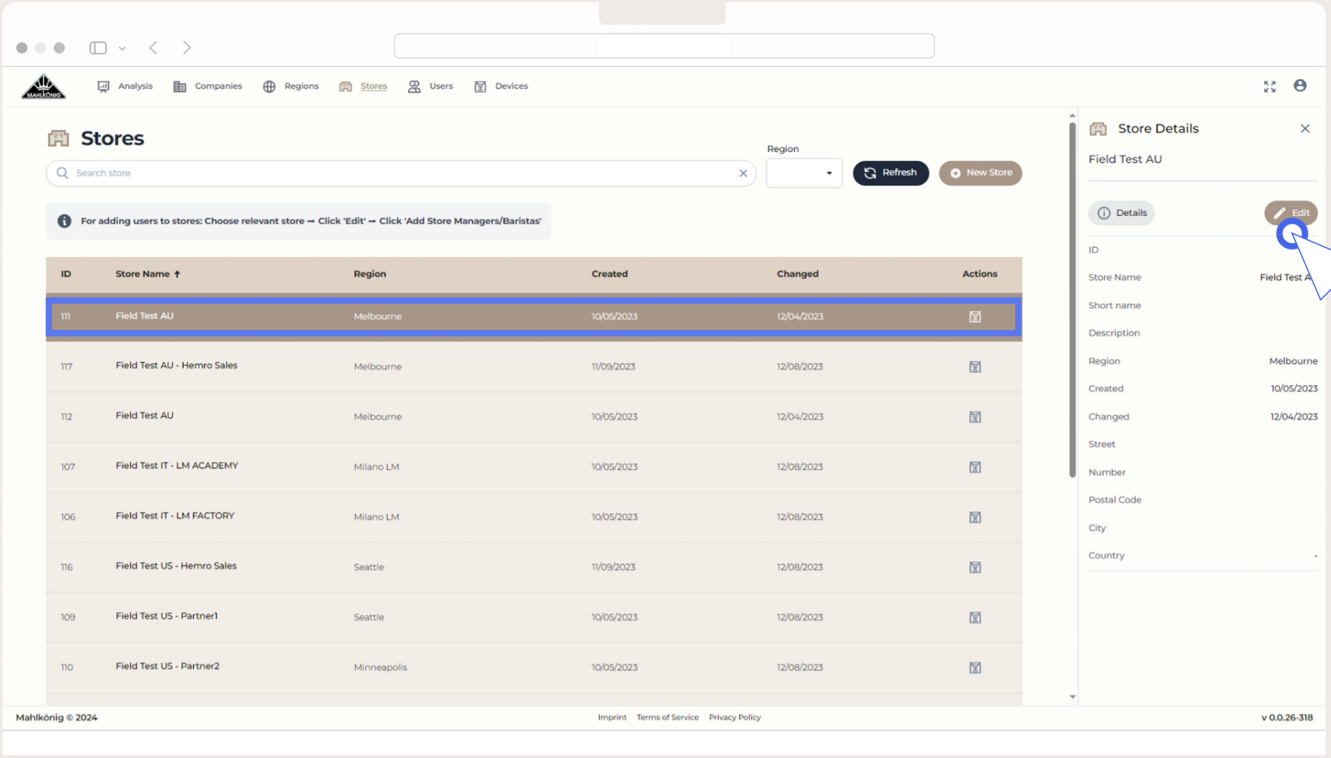
Inviting a New User as Regional Manager



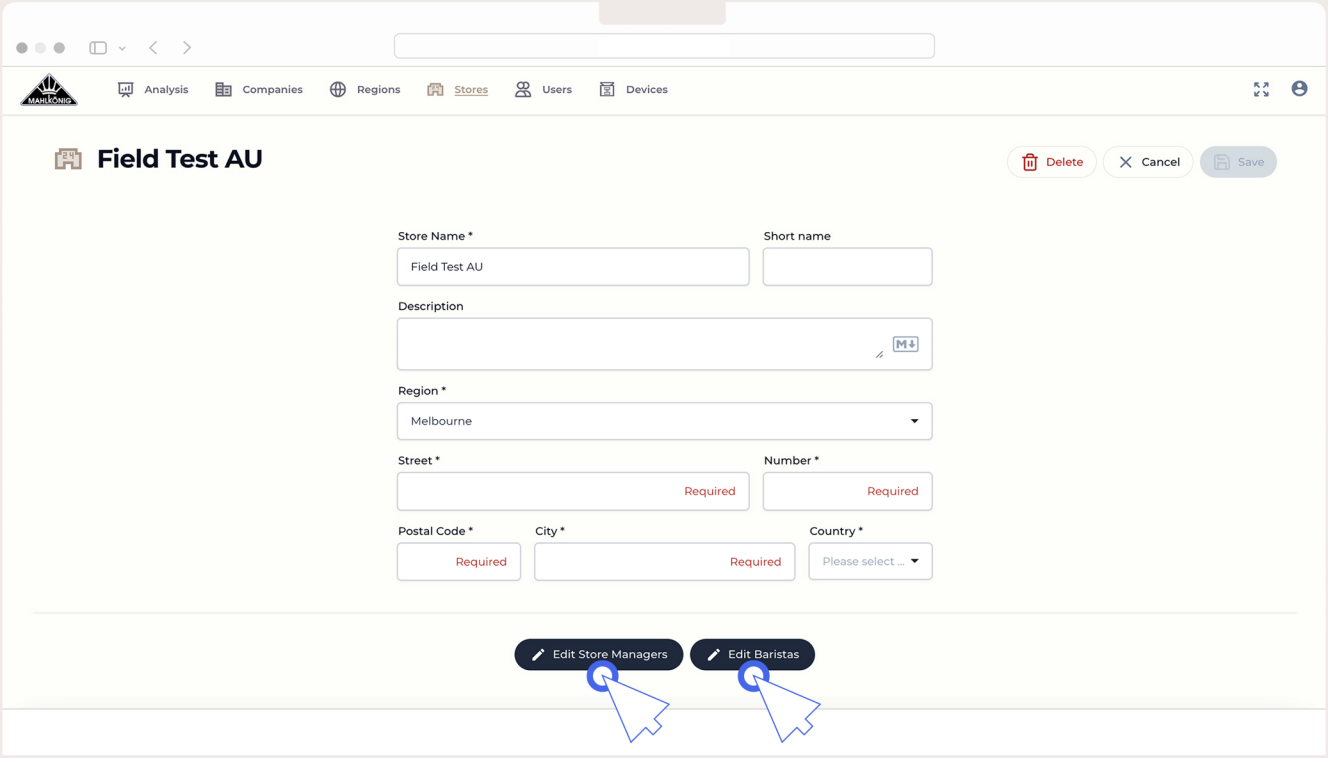
Adding a New Store or Editing an Existing One



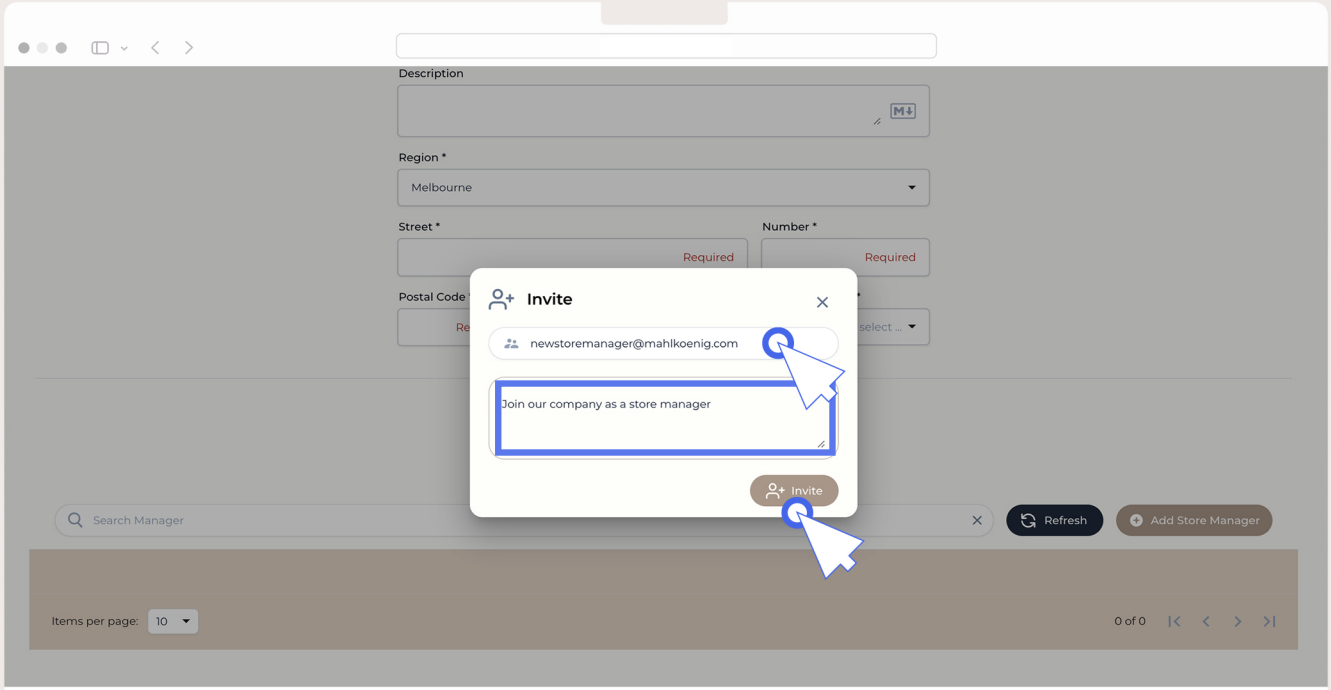
Adding a New Store



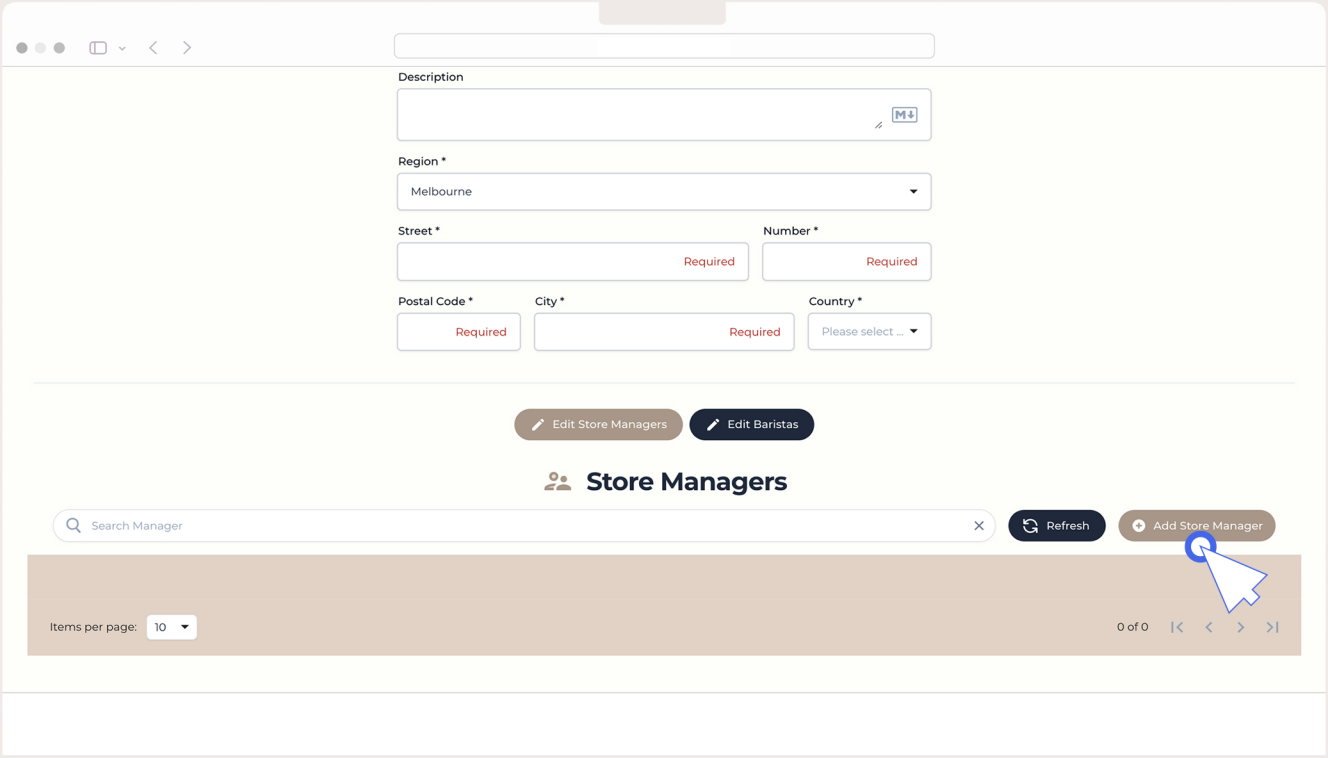
Editing an Existing Store



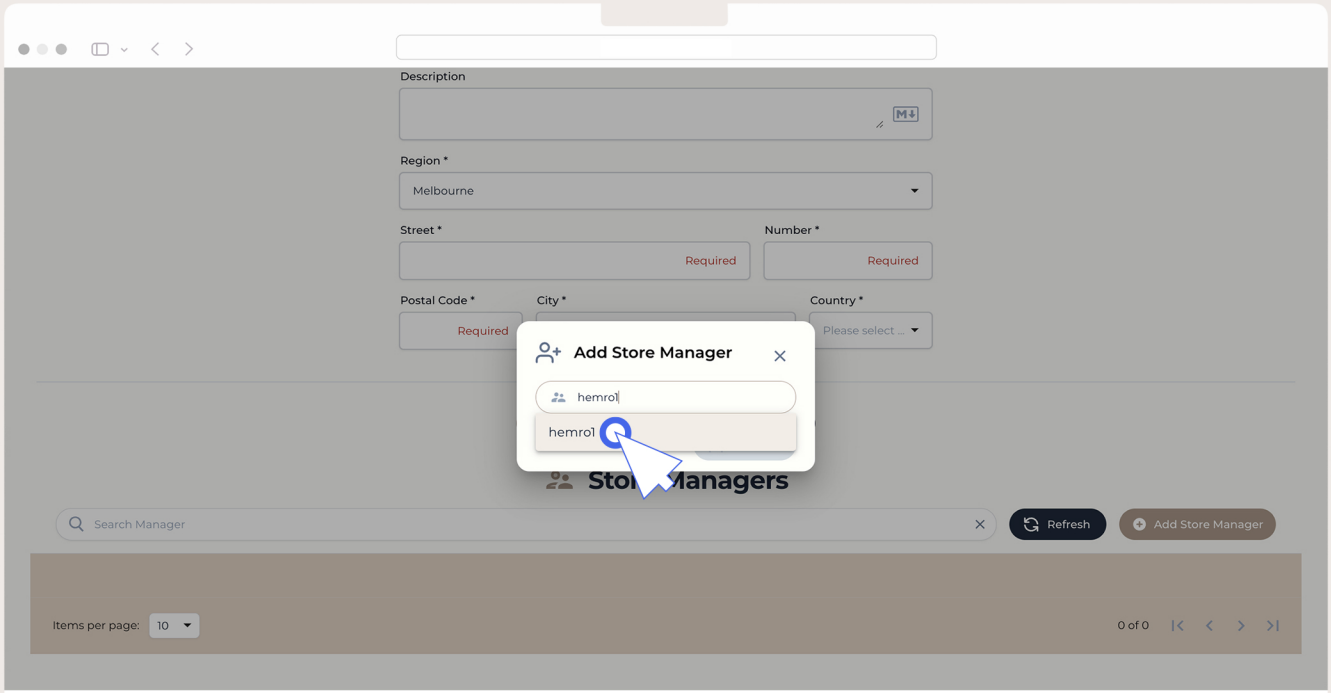
Inviting a New User as Store Manager or Barista



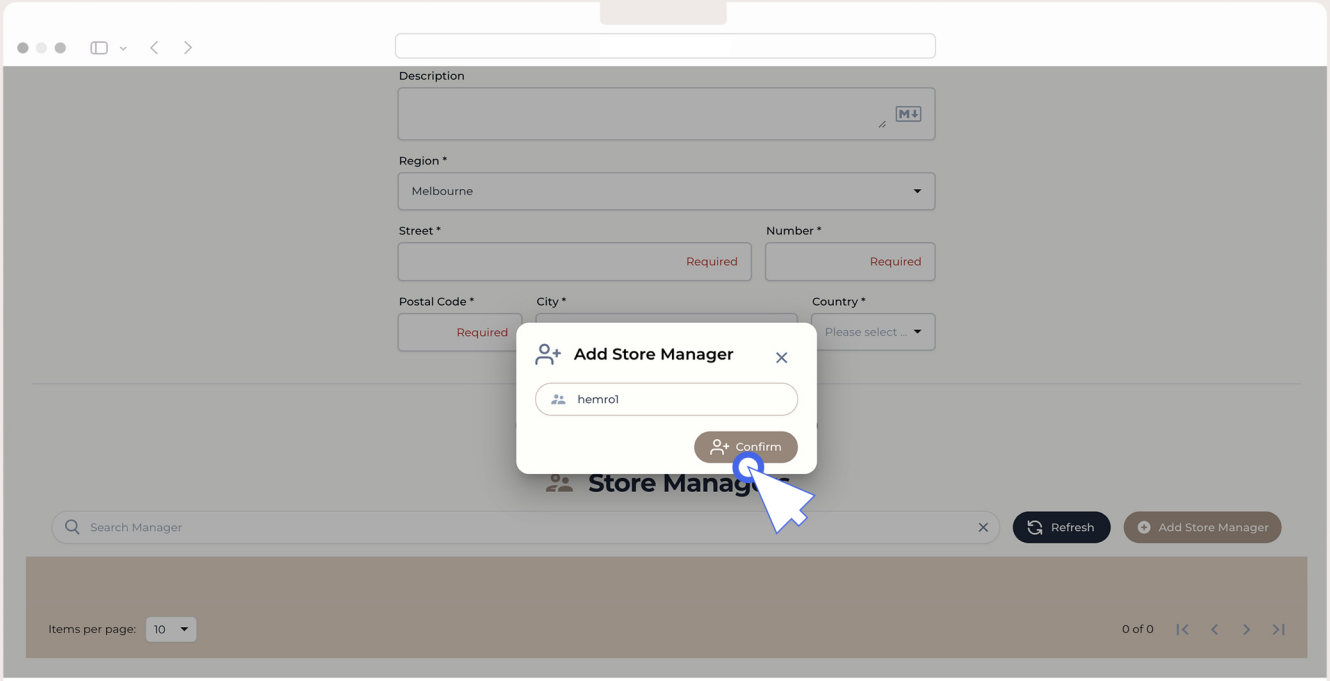
Inviting a New User as Store Manager or Barista



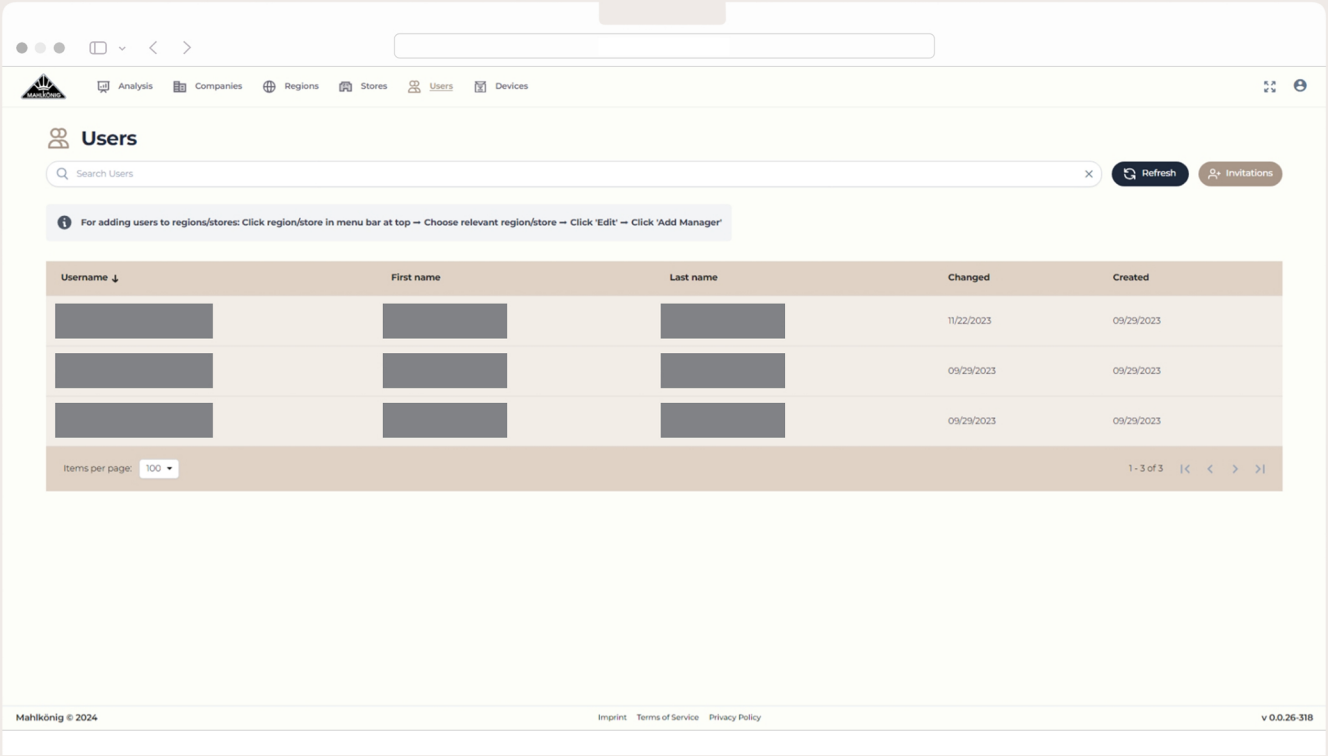
Inviting a New User as Store Manager or Barista



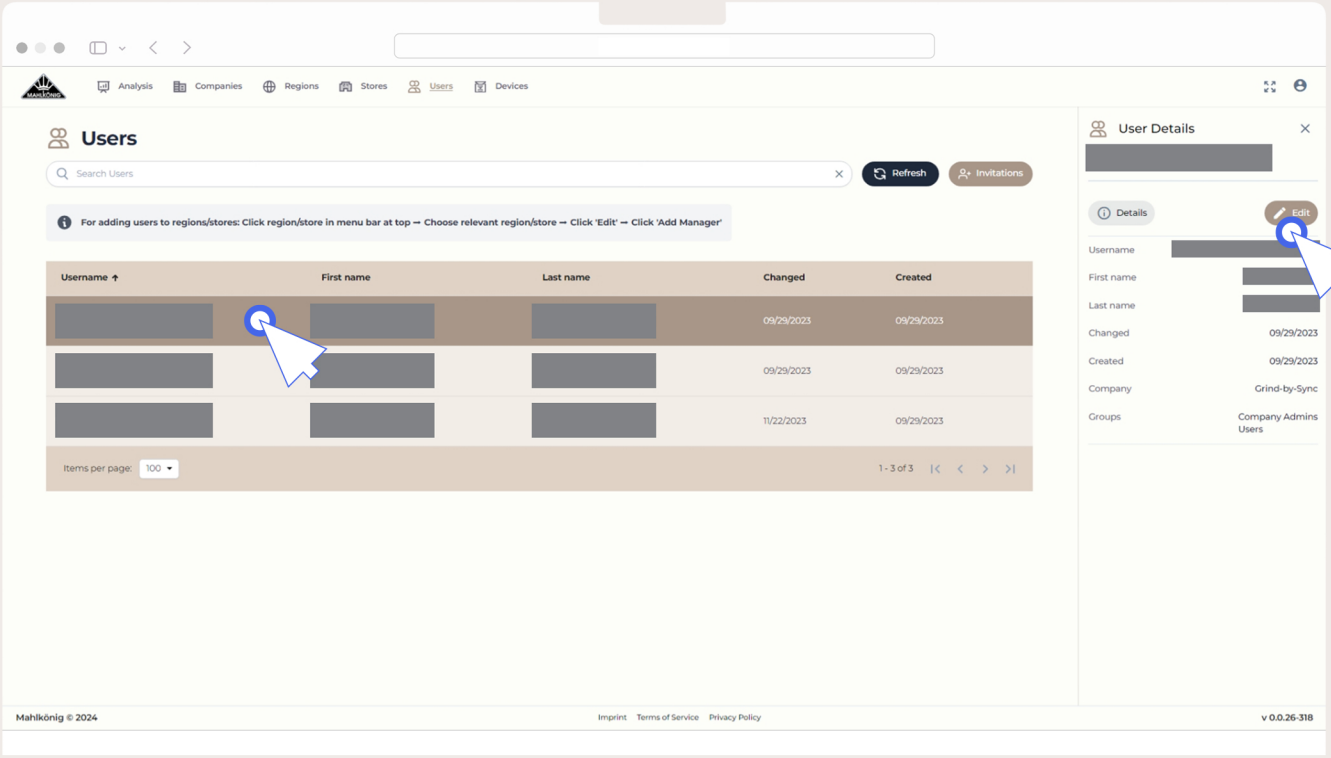
Inviting an Existing User as Store Manager or Barista



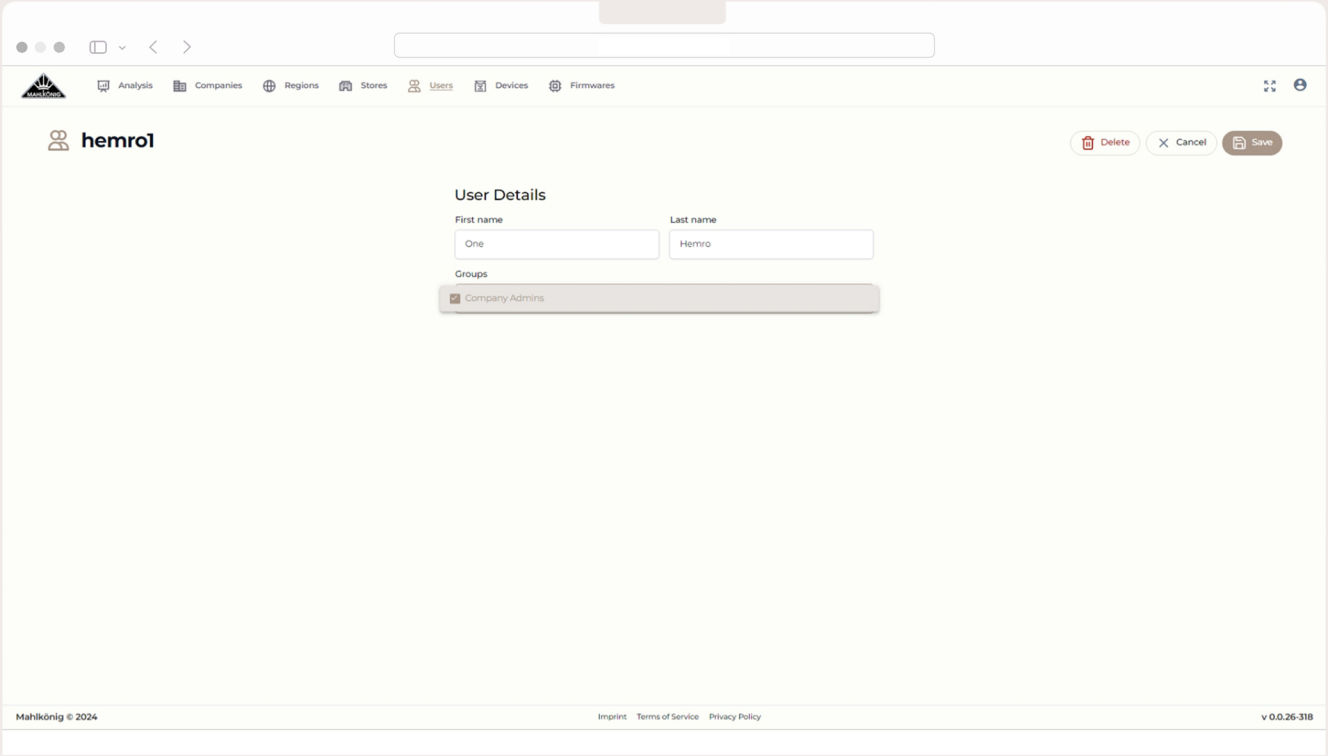
Inviting an Existing User as Store Manager or Barista



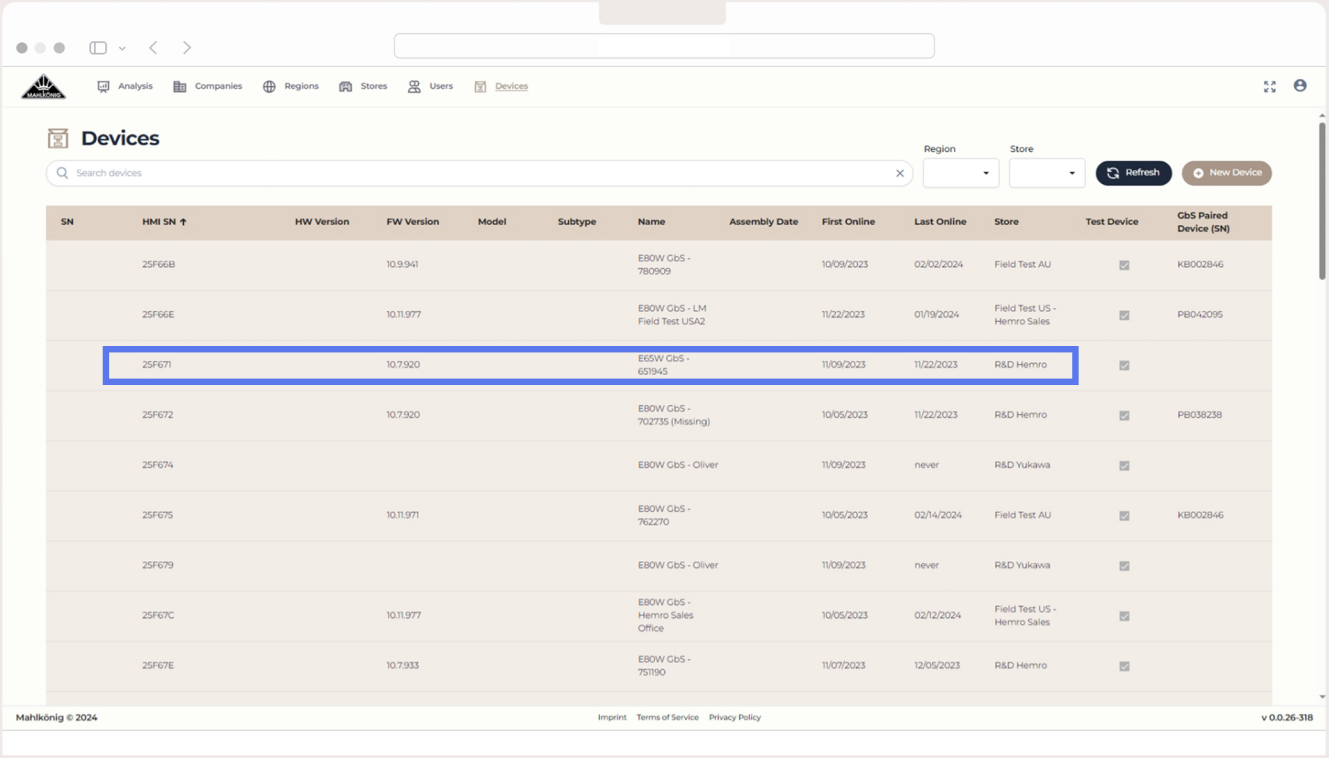
Inviting or Editing Users Profiles



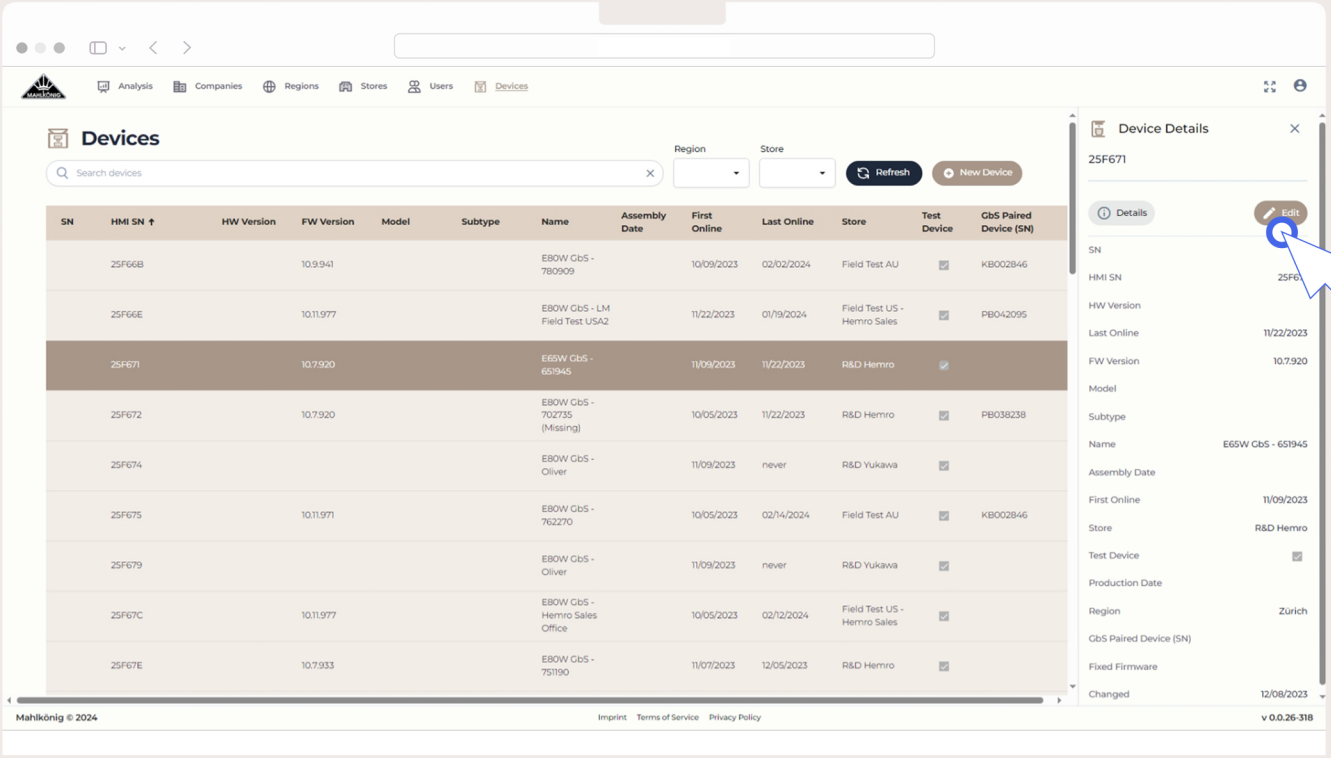
Editing a User Profile



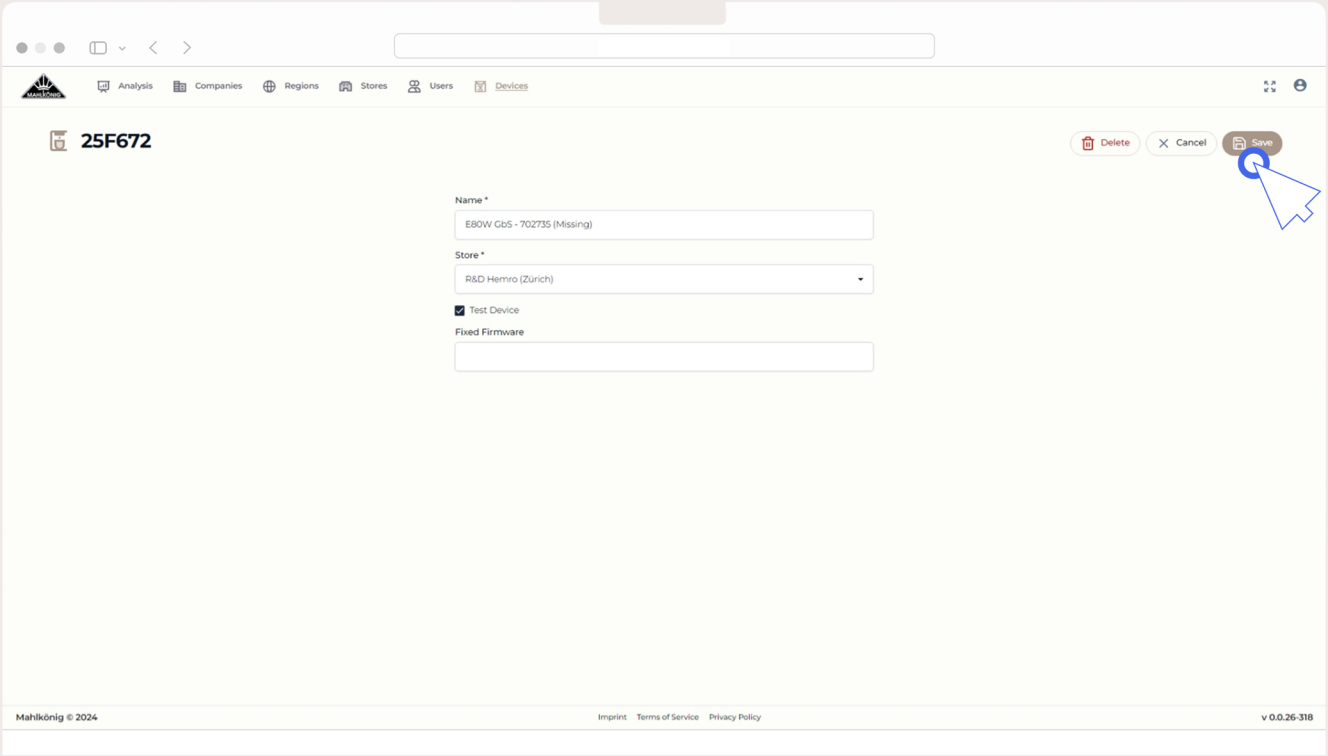
Editing a User Profile



Editing Device Info



Editing Device Info



Saving Device Info