


7 ANOMALIES - CAUSES - REMEDIES

The table shows possible faults that may cause the grinder-doser not to work and/or not to function properly. For each anomaly, the possible cause is indicated along with the actions to be taken to restore the correct operation of the appliance.

Anomaly	Cause	Remedy
The grinder-doser does not switch on.	No power supply.	<ul style="list-style-type: none"> Make sure that the switch is in the 'I' (ON) position; Make sure that the thermal-magnetic circuit breaker upstream of the socket (if present) is in the 'ON' position. Ensure that the power cable is intact and correctly connected to the electrical socket provided at the location of use.
The coffee beans do not fall out of the supply hopper.	Locking slide closed.	<ul style="list-style-type: none"> Open the locking slide.
The system loses data from previous settings when it is switched on.	The backup battery of the machine management system is flat.	<ul style="list-style-type: none"> Contact the service department to replace the backup battery.
The icon  , appears on the display accompanied by an alert message about the need to replace the grinding blades.	The grinding blades are close to the manufacturer's working hour limit and therefore their replacement must be planned.	<ul style="list-style-type: none"> The grinder-doser can be used until the set time limit is reached. When the time limit has been reached, the grinding blades must be replaced in order to guarantee maximum machine efficiency, following the instructions given in paragraph 6.1.5. Once they have been replaced, the specialist technician resets the time counter for the grinding blades.

Anomaly	Cause	Remedy
During grinding the motor stops.	Triggering of the motor thermal-magnetic circuit breaker due to blockage of the grinding system if objects or foreign bodies are between the grinding blades.	<ul style="list-style-type: none"> Switch off the appliance and wait until it has cooled down completely. Disconnect the appliance from the mains power supply. Close the locking slide and remove the supply hopper. Clean the grinding chamber and remove any foreign bodies. Reassemble the appliance and start a grinding cycle.



ATTENTION! If the anomaly persists even after carrying out the recommended corrective actions, or if functional anomalies occur that are not indicated in the table, contact your local dealer, who will decide whether to contact the Fiorenzato M.C. S.r.l. service department or have the appliance repaired or overhauled by a specialised technician.