




7 ANOMALIES - CAUSES - REMEDIES

The table shows possible faults that may cause the grinder doser not to work and/or not to function properly. For each anomaly, the possible cause is indicated along with the actions to be taken to restore the correct operation of the appliance.

Anomaly	Cause	Remedy
The grinder doser does not switch on.	No power supply.	<ul style="list-style-type: none"> • Make sure that the switch is in the “I” (ON) position; • Make sure that the thermal-magnetic circuit breaker up from the socket (if present) is in the “ON” position. • Ensure that the power cable is intact and correctly connected to the electrical socket provided at the location of use.
The coffee beans do not fall out of the hopper.	Gate closed.	<ul style="list-style-type: none"> • Open the gate.
The system loses data from previous settings when it is switched on.	The backup battery of the machine management system is flat.	<ul style="list-style-type: none"> • Contact technical support to replace the backup battery.
The “  ” icon appears on the display accompanied by an alert message about the need to replace the burrs	The burrs are close to the maximum number of working hours specified by the manufacturer and need replacing.	<ul style="list-style-type: none"> • The grinder doser can be used until the set time limit is reached. When the time limit has been reached, the burrs must be replaced in order to guarantee maximum machine efficiency, following the instructions given in paragraph 6.1.6. • Once they have been replaced, the specialist technician resets the time counter for the burrs.

Anomaly	Cause	Remedy
During grinding the motor stops.	Triggering of the motor thermal-magnetic circuit breaker due to blockage of the grinding system, if objects or foreign bodies are between the burrs.	<ul style="list-style-type: none"> • Switch off the appliance and wait until it has cooled down completely. • Disconnect the appliance from the mains power supply. • Close the gate and remove the hopper. • Clean the grinding chamber and remove any foreign bodies. • Reassemble the appliance and start a grinding cycle.
PRO models only. The grinder doser does not start the grinding cycle on pressing button  or  (on the grinder doser machine body).	The lock levers of the removable grinding chamber are not fully closed (the safety microswitches inside the machine body prevent the motor starting).	<ul style="list-style-type: none"> • Fully close the lock levers on the removable grinding chamber.



ATTENTION! If the anomaly persists even after carrying out the recommended corrective actions, or if functional anomalies occur that are not indicated in the table, contact your local dealer, who will decide whether to contact the Fiorenzato M.C. S.r.l. service department or have the appliance repaired or overhauled by a specialised technician.