


7 ANOMALIES - CAUSES - REMEDIES

The table shows the possible anomalies that can cause the coffee grinder-doser to malfunction and/or not to work properly. For each anomaly, the possible cause that generated it and the actions to be taken to restore correct functioning of the appliance are indicated.

Anomaly	Cause	Solution
The coffee grinder-doser does not turn on.	No electric power.	<ul style="list-style-type: none"> • Make sure that the switch is in the "I" (ON) position; • Make sure that the circuit breaker upstream of the socket (if present) is in the ON position. • Make sure that the power cable is undamaged and correctly connected to the electrical socket envisaged in the place of use.
Coffee beans do not descend from the supply hopper.	Shutter closed.	<ul style="list-style-type: none"> • Open the shutter.
When turned on, the system loses the data of the previous settings.	Machine management system spare battery flat.	<ul style="list-style-type: none"> • Contact the after-sales service to replace the spare battery.
The “  ” icon appears on the display as an Alert message signalling the need to replace the grinders	The grinders are reaching the limit of working hours set by the manufacturer and it will therefore be necessary to plan for their replacement.	<ul style="list-style-type: none"> • It is possible to continue to use the coffee grinder-doser until the set time limit is reached. When the limit is reached, to ensure maximum efficiency of the machine, it is necessary to replace the grinders following the instructions provided in the paragraph 6.1.5. • After replacement, the specialist technician resets the working time counter of the grinders.

Anomaly	Cause	Solution
The motor stops during grinding.	Motor protection thermal cut-out intervention due to blocking of the grinding system in the presence of objects or foreign bodies between the grinders.	<ul style="list-style-type: none"> • Turn off the appliance and wait for it to cool completely. • Disconnect the appliance from the power supply. • Close the shutter and remove the supply hopper. • Clean the grinding chamber and remove any foreign bodies. • Reassemble the appliance and start a grinding cycle.
During continuous grinding the motor stops.	The time limit set for a single continuous grinding cycle has been reached.	<ul style="list-style-type: none"> • Normally start the new desired dispensing (single, double or continuous). • If the coffee grinder-doser does not start immediately, wait 60 seconds to allow the motor to cool as the appliance is set to be able to operate continuously for 50 seconds before imposing a forced stop of the motor for 60 seconds.



ATTENTION! If the anomaly persists even after carrying out the suggested corrective actions, or if functional anomalies occur that are not listed in the table, contact your local dealer who will decide whether to request the assistance service of Fiorenzato M.C. S.r.l. or to entrust the repair or overhaul of the appliance to a specialist technician.