

Fellow Product & Service Warranty

Fellow guarantees products to be free from defects in materials and workmanship for a period of time in accordance with a proper care routine as outlined below.

Proper Care, including regular cleaning and maintenance and normal use (use as the product is intended) described by the product's instructions, is required to maintain your warranty.

Please Note That This Warranty Does Not Cover:

- (a) Damage caused by accident, misuse, or repairs performed by unauthorized personnel.
- (b) Damage resulting from abuse or improper care, or normal wear and tear.
- (c) Operation with the wrong type of current or voltage.
- (d) Failure to follow all cleaning instructions.
- (e) Failure to comply with any safeguards listed in the instructions of the product or this warranty.
- (f) Normal wear and tear.
- (g) Products used or purchased outside of the United States (and its territories) and Canada.

This Warranty Is valid Only For:

- (f) The original consumer.
- (g) When the product is purchased through Fellow or Fellow authorized retailers.
- (h) With the original sales receipt for proof of purchase to make your warranty claim.
- (i) Products purchased and used within the United States (and its territories) and Canada.

Fellow products have the below-listed warranty periods immediately following the date of purchase:

Electric (Stagg EKG[+], Corvo EKG, Ode)

1 year

Non-Electric (Stagg Pour-Over Kettle, Raven Tea Kettle, Clara, Stagg Glassware, Joey Mugs, Monty Cups, Prismo, Atmos, Carter, etc.)

30 days

New Generation of Fellow electric products (Stagg EKG Pro and Stagg EKG Pro Studio Edition, Ode Brew Grinder Gen 2).

2 years