

# Fellow Product & Service Warranty

Fellow guarantees products to be free from defects in materials and workmanship for a period of time in accordance with a proper care routine as outlined below.

**Proper Care**, including regular cleaning and maintenance and normal use (use as the product is intended) described by the product's instructions, is required to maintain your warranty.

## **Please Note That This Warranty Does Not Cover:**

- (a) Damage caused by accident, misuse, or repairs performed by unauthorized personnel.
- (b) Damage resulting from abuse or improper care, or normal wear and tear.
- (c) Operation with the wrong type of current or voltage.
- (d) Failure to follow all cleaning instructions.
- (e) Failure to comply with any safeguards listed in the instructions of the product or this warranty.

## **This Warranty Is valid Only For:**

- (f) The original consumer.
- (g) When the product is purchased through Fellow or Fellow authorized retailers.
- (h) With the original sales receipt for proof of purchase to make your warranty claim.
- (i) Products purchased and used within the United States (and its territories) and Canada.

**Fellow products have the below-listed warranty periods immediately following the date of purchase:**

**Electric** (Stagg EKG[+], Corvo EKG, Ode)

**1 year**

**Non-Electric** (Stagg Pour-Over Kettle, Raven Tea Kettle, Clara, Stagg Glassware, Joey Mugs, Monty Cups, Prismo, Atmos, Carter, etc.)

**30 days**