



**The warranty period is 1 year. Please review the warranty terms and conditions.**

In order for the products to be stable, long lasting, AND covered under this manufacturer's warranty, these requirements must be met:

DRNX is designed to be installed in interior areas with relative humidity levels of 35%-60% and operate at temperatures between (13°C - 32°C). DRNX must be stored at temperature between (13°C - 40°C). Prior to opening original packaging or installation material, ensure that the spaces are enclosed and completely weatherproof, and the building temperature and humidity conditions are consistently maintained at the indicated levels. The product **MUST** be stored in an environmentally controlled space at all times. Do not store the product in direct sunlight.

**THIS WARRANTY DOES NOT COVER:**

- Any machine NOT distributed by BROOD Refreshments Company Ltd.
- Any machine NOT purchased from an Authorized BROOD Dealer (email us at [hello@drinkbrood.com](mailto:hello@drinkbrood.com) to check for authorized dealers or check our website at [www.drinkbrood.com](http://www.drinkbrood.com)).
- Damage caused by accident, abuse, negligence, or misuse.
- Improper operation or failure to follow instructions contained in the manual.
- Any service or alteration performed by an unauthorized person, company, or association.
- Damage caused by neglecting to clean and/or maintain upkeep of DRNX.
- Damage caused by use of undissolved instant coffee or any other ingredients not allowed in the dispenser.

This warranty is not transferable and applies to the original purchaser only.

The warranty period begins on the delivery date. If our transportation, storage or installation instructions are not followed, any warranty shall lapse.

The warranty period is 1 year. The purchaser must inform BROOD Refreshments Company Ltd in writing of any transportation damages without delay, but at the latest within one week of arrival of the equipment. The purchaser must cease any processing or handling of the damaged units. BROOD does not accept any guarantee against defects which are due to improper storage or use of the products. The storage and use of the products presuppose that full knowledge and experience of the technology is taken into account to avoid detrimental effects on the quality and stability. This warranty does not cover damage caused by improper maintenance or by use contrary to our recommendations. There are no implied warranties, representations or conditions, except those required by statute, and they shall not extend beyond the term of the warranty applicable to your purchase.

### **CLEANING IS A CRITICAL PART OF MAINTAINING THE LONGEVITY OF DRNX**

- Prior to installation, use a clean soft cloth that has been dampened to remove dust or other foreign materials from panel surfaces. Dirt and grit should not be allowed to build up as these may scratch the finish during setup.
- Do not apply soap or cleaner directly to panel surfaces. Apply water to cloth and then wipe panel surfaces.
- Do not apply any solvents to panel surfaces, even by transfer from a cleaning cloth.
- Damage from solvents may not be immediately noticeable upon application. Do not use brushes to clean panels or vents as bristles will scratch panel surfaces.
- Daily flushing of DRNX as outlined in the operation manual is required.
- Cleaning DRNX consistently is crucial to the operation and lifespan. Any negligence in daily cleaning and upkeep of DRNX will risk damaging the machine over time. The warranty period is 1 year. Please review our warranty terms and conditions. To make a warranty claim, please email [hello@drinkbrood.com](mailto:hello@drinkbrood.com). For faster service, locate the model type and serial number, and include them in your email.

**To make a warranty claim, please email [hello@drinkbrood.com](mailto:hello@drinkbrood.com). For faster service, locate the model type and serial number, and include them in your email.**